Homeownership seen as good investment in COVID-19 environment - significant portion of market view living in a rural area or the suburbs as more appealing now than before the pandemic

Pulse Check on Consumer Attitudes

Conducted by Nanos for Ontario Real Estate Association, July 2020 Submission 2020-1677







ABOUT THE RESEARCH



Nanos Research was retained by the Ontario Real Estate Association to create the Ontario Residential Real Estate Monitor by conducting monthly research among Ontarians actively in the real estate market. The purpose of the Ontario Real Estate Monitor is to benchmark, measure and track sentiment of Ontarians who are actively in the housing market. The Monitor is a combination of core tracking questions and special issue questions.

Ontarians actively in the housing market are defined as those who are actively looking to buy a home and/or who plan to buy or sell a home in the next two years. To follow is a summary of the findings.

This issue includes the following questions:

- 1. Do you own or rent your home?
- 2. Are you currently actively looking to buy a home?
- 3. Do you intend to buy or sell a home in the next two years?
- 4. Would you say that buying a home today is a very good, good, average, poor or very poor investment?
- 5. After the pandemic is over, do you think that homes prices will increase a lot, increase somewhat, stay the same, decrease somewhat or decrease a lot?
- 6. In how many months do you think it will be a good time to list a home for sale?
- 7. In how many months do you think it will be a good time to buy a home?
- 8. Would you be open, somewhat open, somewhat not open or not open to buying a house if you could only view it virtually using online tools?
- 9. Would it be important, somewhat important, somewhat not important or not important to use a Realtor[®], to help you purchase a home that you could only visit virtually?
- 10. Has being in isolation at home changed or not changed your view of what you want in your next home?
- 11. How have your views of your next home changed? [OPEN]
- 12. Are you more interested, as interested or less interested in buying a home because of the pandemic?
- 13. Are you more likely, somewhat more likely, as likely, somewhat less likely or less likely to buy a second property (ex. A cottage or vacation home) now compared to before the pandemic?
- 14. Why do you have that opinion? [OPEN]
- 15. Do you agree, somewhat agree, somewhat disagree or disagree that living in a rural area is more appealing to me now than before the pandemic
- 16. Do you agree, somewhat agree, somewhat disagree or disagree that living in a downtown setting is more appealing to me now than before the pandemic

ABOUT THE RESEARCH



- 17. Do you agree, somewhat agree, somewhat disagree or disagree that living in the suburbs is more appealing to me now than before the pandemic
- 18. When it comes to choosing a Realtor[®], please rank the top three most important things a Realtor[®] could do, where 1 is the most important, 2 is the second most important, and 3 is the third most important?
- 19. Once open houses are allowed by the Government of Ontario, assuming the Realtor[®] took proper safety precautions, would you be comfortable, somewhat comfortable, somewhat not comfortable or not comfortable attending an in-person open house with other buyers for a home that is for sale?
- 20. Assuming the Realtor[®] took proper safety precautions, would you be comfortable, somewhat comfortable, somewhat not comfortable or not comfortable attending an in-person private showing for a home that is for sale?
- 21. Many Ontarians have been impacted by the COVID-19 pandemic in different ways. How would you BEST describe how your work situation has changed if at all?
- 22. Did you participate/or are you planning to participate in the mortgage payment deferral program?
- 23. Are you worried, somewhat worried, somewhat not worried or worried about approaching the end of support programs such as mortgage deferral and CERB?
- 24. Which of the following best describes you? (I have an income property or properties that I intend to keep; I have an income property or properties but I am thinking of selling some or all of them; I do not have an income property).

KEY FINDINGS FROM THE JUNE WAVE

One clear finding in the latest Pulse Check on Consumer Attitudes is that positive impressions of living in the suburbs and in a rural setting are up as a result of the pandemic. There is a high level of comfort for in-person private viewings when Realtors® take the proper precautions and six in 10 Ontarians active in the market believe buying a home today is a good or very good investment.

Nik Nanos Chief Data Scientist









Close to three in five Ontarians actively in the real estate market agree or somewhat agree that living in a rural area or the suburbs is more appealing now than before the pandemic

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Close to three in five Ontarians active in the real estate market agree (27%) or somewhat agree (34%) that living in a rural area is more appealing to them now than before the pandemic, while just over three in five say the same about living in the suburbs (agree: 24%; somewhat agree: 37%).

Four in ten Ontarians actively in the real estate market would be open or somewhat open to buying a house if they could only view it virtually; a majority say a Realtor[®] would be important to this process

More than four in ten say they would be open (11%) or somewhat open (33%) to this, with younger Ontarians (18-34) being more open or somewhat open (48%) than those 55 plus (37%). Despite technological changes, Realtors[®] still have a role to play, with a strong majority saying it would be important/somewhat important to use a Realtor[®] for the purchase, and this is consistent across age.

On average Ontarians actively in the real estate market say it will be a good time to list a home for sale or buy a home in approximately nine months

Ontarians active in the real estate market say it will be a good time to list a home for sale in an average of 9.5 months and an average of 9.0 months to buy a home. One in two are unsure (50%) when it will be a good time to list and 42 per cent are unsure when it will be a good time to buy.

A majority of Ontarians actively in the real estate market say they would be comfortable or somewhat comfortable attending in-person open houses or private showings if Realtors[®] took proper safety precautions

A majority of Ontarians active in the market say they would be comfortable (37%) or somewhat comfortable (47%) attending an in-person private showing for a home that is for sale or comfortable (22%) or somewhat comfortable (44%) attending an in-person open house with other buyers assuming that the Realtor[®] took property safety precautions.

Renters as aspiring homeowners



25%

of Renters are MORE interested in buying a home because of the pandemic 54%

of Renters are AS interested in buying a home because of the pandemic 13%

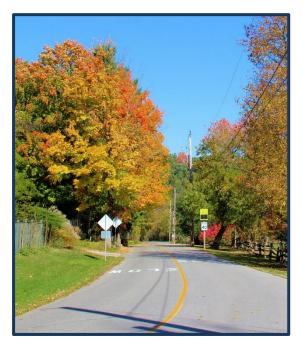
of Renters are LESS interested in buying a home because of the pandemic

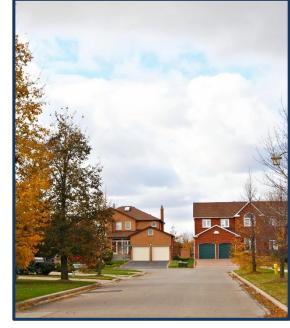
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Where Ontarians want to live



Do you agree, somewhat agree, somewhat disagree or disagree with each of the following? [RANDOMIZE]



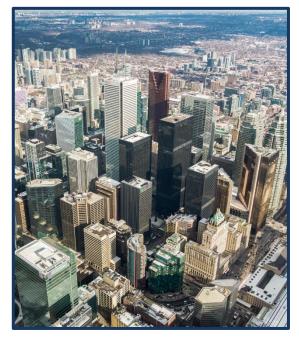




AGREE or SOMEWHAT AGREE that living in a rural area is more appealing now than before the pandemic



AGREE or SOMEWHAT AGREE that living in the suburbs is more appealing now than before the pandemic



34%

AGREE or SOMEWHAT AGREE that living in downtown setting is more appealing now than before the pandemic

What can Realtors[®] do?



Top five most important precautions that Realtors[®] should take



Frequently cleaning and disinfecting the property

Limiting the number of visitors per showing

Wearing/providing personal protective equipment (PPE), such as masks and gloves

Spacing out showings

Offers virtual tools, such as video tours and photographs

84%

would feel comfortable or somewhat comfortable attending an in-person private viewing if Realtors[®] took proper safety precautions

66%

would feel comfortable or somewhat comfortable attending an in-person open house with other buyers if Realtors[®] took proper safety precautions

Nanos Research was retained by the Ontario Real Estate Association to conduct research among Ontarians who are actively in the real estate market, defined as those who are actively looking to buy a home and/or who plan to buy or sell a home in the next two years. To follow is a summary of the findings.

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Activity in the real estate market

- Ontarians who are actively in the real estate market are divided in terms of whether they are currently actively looking to buy a home – Just over one in two Ontarians actively in the real estate market (52%) report they are currently actively looking to buy a home, while 48 per cent report they are not. Renters are more likely to report they are actively looking (63%) than homeowners (47%), and younger Ontarians are more likely to report actively looking (18-34: 62%; 35-54: 59%) than those 55 plus (28%). Ontarians who report they intend to buy a home in the next two years more often report they are currently actively looking (62%) than those who intend to both buy and sell (48%).
- Ontarians who are actively in the real estate market more often report they intend to buy a home in the next two years – Just under half of Ontarians actively in the real estate market report they intend to buy a home in the next two years (47%), while 41 per cent report they intend to buy and sell a home, 11 per cent report they plan sell a home, and two per cent report they do not plan to buy or sell a home in the next two years. Younger Ontarians are more likely to report they plan to buy (18 to 34: 69%) than those 55 plus (21%), and renters are significantly more likely to report they plan to buy in the next two years (95%) than homeowners (19%).

Impressions and expectations of the real estate market

- Six in ten Ontarians who are actively in the real estate market say buying a home today is a very good or good investment – A majority of Ontarians active in the real estate market say buying a home today is a very good (22%) or good (37%) investment, while 28 per cent say it is an average investment. Just under one in ten think this is a poor (six per cent) or very poor (two per cent) investment. Four per cent are unsure.
- Ontarians active in the real estate market more often say they think house prices will increase when the pandemic is over – Just over one in two Ontarians who are active in the real estate market most often say they think house prices will increase a lot (10%) or increase somewhat (42%), while over one in four think prices will decrease a lot (three per cent) or decrease somewhat (24%). Seventeen per cent think prices will stay the same and six per cent are unsure.

Six in ten Ontarians who are actively in the real estate market say buying a home today is a very good or good investment

A majority of Ontarians actively in the real estate market say it would be important or somewhat important to use a Realtor® to help with a home purchase if they could only visit the home virtually • On average Ontarians active in the real estate market say it will be a good time to list a home for sale in nine months; one half are unsure – Asked in how many months they think it will be a good time to list a home for sale, Ontarians active in the real estate market say an average of 9.5 months, while one in two are unsure (50%).

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• On average Ontarians active in the real estate market say it will be a good time to buy a home for sale in nine months; over four in ten are unsure – Asked in how many months they think it will be a good time to buy a home, Ontarians active in the real estate market say an average of 9.0 months, while just over four in ten are unsure (42%).

Openness to purchasing a home with a virtual viewing only

- Ontarians who are actively in the real estate market are split on whether they would be open or not open to buying a house if they could only view it virtually More than one in two Ontarians who are actively in the real estate market say they would be not open (33%) or somewhat not open (21%) to buying a house if they could only view it virtually using online tools, while over four in ten say they would be open (11%) or somewhat open (33%). Two per cent are unsure. Younger Ontarians (18-34) are more likely to say they would be open (14%) or somewhat open (34%) to this than those 55 plus (seven per cent open; 30% somewhat open).
 - A majority of Ontarians actively in the real estate market say it would be important or somewhat important to use a Realtor[®] to help with a home purchase if they could only visit the home virtually – More than three in four Ontarians actively in the real estate market say it would be important (40%) or somewhat important (36%) to use a Realtor[®] to help them purchase a home that they could only visit virtually. Just under two in ten say this would be somewhat not important (10%) or not important (nine per cent), and six per cent are unsure.

Ontario renters who

are active in the real

nearly twice as likely

to say they are more

than less interested

interested rather

in buying a home

because of the pandemic

estate markets are

OREA () NANOS

Changing views on what they want in their next home

- A majority of Ontarians actively in the real estate market say being in isolation at home has not changed their view of what they want in their next home Asked if being in isolation at home has changed or not changed their view of what they want in their next home, a majority of Ontarians active in the real estate market say it has not changed what they want (69%), while 31 per cent say it has changed what they want in their next home.
 - Ontarians who say isolation has changed what they want in their next home most often mention wanting a bigger home with more space Asked how their views of their next home have changed, those who say isolation has changed what they want in their next home most often mention bigger home/more space/more amenities (30%), followed by want more outdoor space (19%),different location/away from the City (seven per cent), a smaller home (six per cent), needs a home office (six per cent), pricing/too expensive (four per cent), practical/convenient accessible layout (four per cent) and more personable/comfortable (four per cent).

Consumer intentions

- Ontario renters who are active in the real estate markets are nearly twice as likely to say they are more interested rather than less interested in buying a home because of the pandemic – Asked if their level of interest in buying a home has changed because of the pandemic, just over one in two Ontarians who rent their home and are active in the real estate market say they are as interested (54%), while 25 per cent say they are more interested and 13 per cent say they are less interested in buying a home. Eight per cent are unsure.
- Ontario homeowners who are active in the real estate market as more likely to say they are somewhat less likely or less likely to buy a second property now compared to before the pandemic More than one in two Ontario homeowners who are active in the real estate market say they are somewhat less likely (20%) or less likely (33%) to buy a second property (ex. A cottage or vacation home) now compared to before the pandemic, while three in ten say they are more likely (eight per cent) or somewhat more likely (23%) to do this. Eighteen per cent are unsure. Younger homeowners (18-34) more often say they are more likely (12%) or somewhat more likely (27%) to do this than those 55 pus (six per cent more likely; 17% somewhat more likely). Homeowners who report they intend to buy a home in the next two years more often say they are more likely (20%) than those who intend to sell in the next two years (three per cent) or who intend to both buy and sell (five per cent).

Around three in five Ontarians active in the real estate market agree or somewhat agree that living in a rural area or living in the suburbs are more appealing now than before the pandemic • Ontario homeowners who are more or somewhat more likely to buy a second property now more often mention its because it would be a place to travel to or vacation to despite restrictions – Asked why they have that opinion, Ontario homeowners who say they are more or somewhat more likely to buy a second property now than before the pandemic most often mention it's a place to travel to/vacation despite restrictions (i.e. cottage (37%), followed by good investment (18%), I want one/it would be nice to have one (18%), prices are good right now (six per cent), generate income/rent it out (four per cent) and a place to retire to (two per cent).

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- Three in five Ontarians active in the real estate market agree or somewhat agree that living in a rural area is more appealing now than before the pandemic A majority of Ontarians active in the real estate market agree (27%) or somewhat agree (34%) that living in a rural area is more appealing to them now than before the pandemic, while just over one in three somewhat disagree (15%) or disagree (19%). Five per cent are unsure. Residents of Central and Northern Ontario are more likely to agree with this (52%) than residents of the City of Toronto (36%), and older residents (55 plus) are more likely to disagree with this (63%) than those 18 to 34 (51%).
- Three in four Ontarians active in the real estate market disagree or somewhat disagree that living in a downtown setting is more appealing now than before the pandemic A strong majority of Ontarians active in the real estate market disagree (55%) or somewhat disagree (20%) that living in a downtown setting is more appealing to them now than before the pandemic, while two in ten somewhat agree (14%) or agree (five per cent). Five per cent are unsure. Residents of Central and Northern Ontario are more likely to disagree with this (70%) than residents of the GTA (15%) or the City of Toronto (11%),
- Just over three in five Ontarians active in the real estate market agree or somewhat agree that living in the suburbs is more appealing now than before the pandemic A majority of Ontarians active in the real estate market agree (24%) or somewhat agree (37%) that living in the suburbs is more appealing to them now than before the pandemic, while one in three somewhat disagree (15%) or disagree (18%). Six per cent are unsure.



More than eight in ten Ontarians actively in the real estate market say they would be comfortable or somewhat comfortable attending an inperson private showing assuming the Realtor® took property safety precautions

Consumer comfort levels

- Ontarians actively in the real estate market rank frequently cleaning and disinfecting the property, wearing PPE and limiting the number of visitors as the most important thing(s) a Realtor[®] could do Asked to rank the top three most important things a Realtor[®] could do when it comes to them choosing a Realtor[®], Ontarians actively in the real estate market more often rank frequently cleaning and disinfecting the property first (19%), followed closely by limiting the number of visitors per showing (17%), wearing/providing personal protective equipment (PPE) such as masks an gloves (17%), spacing out showings (14%), offering virtual tools, such as video tours and photographs (13%), and using digital documents (digital brochures, listing sheets, etc.)(eight per cent). Seven per cent say they would not be comfortable seeing a home in-person at this time and six per cent say they are not concerned/don't feel strongly about them.
- Two in three Ontarians actively in the real estate market say they would be comfortable or somewhat comfortable attending an in-person open house with other buyers once open houses are allowed by the Government of Ontario A majority of Ontarians actively in the real estate market say they would be comfortable (22%) or somewhat comfortable (44%) attending an in-person open house with other buyers once open houses are allowed by the Government of Ontario, assuming the Realtor[®] took property safety precautions. Just over three in ten say they would be somewhat not comfortable (20%) or not comfortable (10%), and three per cent are unsure.
- More than eight in ten Ontarians actively in the real estate market say they would be comfortable or somewhat comfortable attending an in-person private showing assuming the Realtor® took property safety precautions A strong majority of Ontarians actively in the real estate market say they would be comfortable (37%) or somewhat comfortable (47%) attending an in-person private showing for a home that is for sale assuming that the Realtor® took property safety precautions, while over one in ten say they would be somewhat not comfortable (11%) or not comfortable (three per cent). Three per cent are unsure. Residents of Eastern Ontario (50%) and Central or Northern Ontario (49%) are more likely to say they are comfortable with this than residents of the GTA (28%) and the City of Toronto (25%).



Consumer finances

- A majority of Ontarians actively in the real estate market report their work situation has changed in some way because of the COVID-19 pandemic Thirty-two per cent of Ontarians actively in the real estate market report there has been no change at all to their work situation, while another 32 per cent report they are working from home instead of at an external workplace. Twenty per cent report earning less income because they are working less hours and 17 per cent report having lost their job or being temporarily laid off.
- Over three in four Ontario homeowners actively in the real estate market report they did not and are not planning to participate in the mortgage payment deferral program Seventy-six per cent of Ontario homeowners actively in the real estate market report they did not and are not planning to participate in the mortgage payment deferral program, while 10 per cent report they are participating and five per cent report they plan to participate. Nine per cent are unsure. Younger homeowners (18-34) are more likely report they are participating (20%) than those 55 plus (four per cent).
 - Ontarians actively in the real estate market more often say they were not worried or somewhat
 worried about approaching the end of support programs Just under six in ten Ontarians actively in
 the real estate market say they are not worried (47%) or somewhat not worried (11%) about
 approaching the end of support programs such as mortgage deferral and CERB, while just over one in
 three say they are worried (11%) or somewhat worried (25%). Six per cent are unsure. Younger
 Ontarians (18-34) are more likely to say they are worried about this (17%) than those 55 plus (five per cent). Those who intend to buy a home in the next two years are more likely to say they are worried about this (17%) than those who intend to buy and sell (six per cent).
- More than eight in ten Ontarians actively in the real estate market report they do not have an income property Eighty-one per cent of Ontarians actively in the real estate market report they do not have an income property, while 12 per cent report they have an income property or properties that they intend to keep, and seven per cent report they have an income property or properties but they are thinking of selling some or all of them.

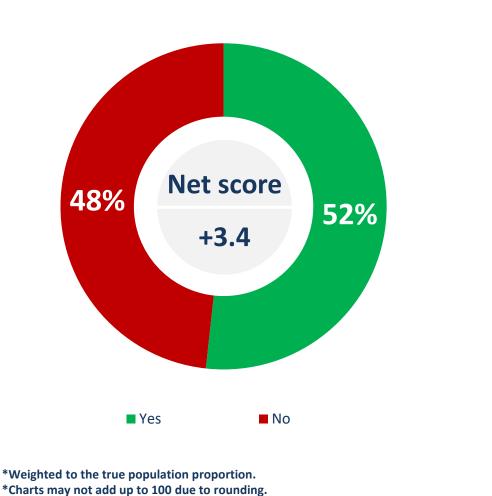
Nanos conducted an online representative survey of 1,005 Ontarians who are active in the real estate market, 18 years of age or older, between June 26th to 30th, 2020.

The research was commissioned by the Ontario Real Estate Association was conducted by Nanos Research. $oldsymbol{\perp}$

Ontarians actively in the real estate market more often say they were not worried or somewhat worried about approaching the end of support programs

Actively looking for a home





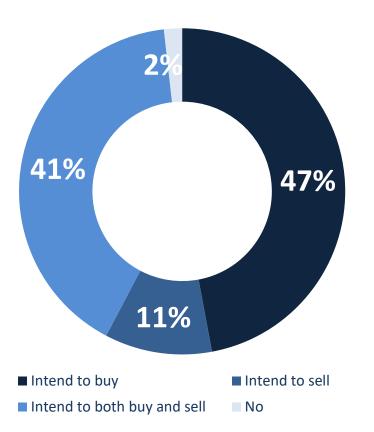
| | Yes | No |
|---|--------------|-------|
| Plan to buy in next 2 years (n=473) | 62.2% | 37.8% |
| Plan to sell in next 2 years (n=107) | 11.2% | 88.8% |
| Plan to buy and sell in next 2 years (n=407) | 48.2% | 51.8% |
| Central/Northern Ontario (n=155) | 41.9% | 58.1% |
| Eastern Ontario (n=135) | 49.6% | 50.4% |
| Golden Horseshoe West (n=172) | 51.7% | 48.3% |
| GTA (n=230) | 58.7% | 41.3% |
| Southwestern Ontario (n=106) | 45.3% | 54.7% |
| City of Toronto (n=207) | 56.0% | 44.0% |
| Male (n=485) | 49.5% | 50.5% |
| Female (n=516) | 53.7% | 46.3% |
| 18 to 34 (n=353) | 61.5% | 38.5% |
| 35 to 54 (n=391) | 58.8% | 41.2% |
| 55 plus (n=261) | 28.0% | 72.0% |
| Own (n=628) | 46.5% | 53.5% |
| Rent (n=291) | 62.5% | 37.5% |
| | | |

QUESTION – [ASK RENTERS AND HOMEOWNERS] Are you currently actively looking to buy a home?

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=1005 Ontarians actively in the housing market.

Intention to buy or sell a home in the next two years



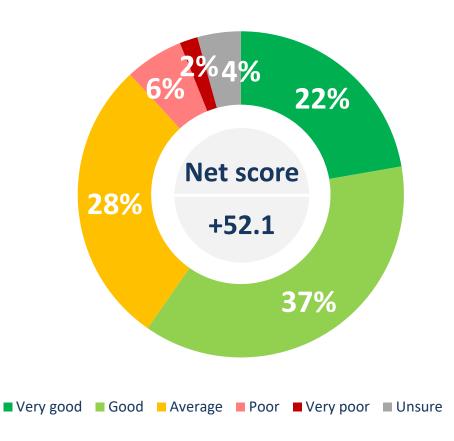


| 2% | | | Intend to buy | Intend to both buy and sell | |
|----------------------------------|---------------------|--|------------------|--------------------------------------|--------------------|
| 270 | | Central/Northern Ontario (n=155) | 39.4% | 41.3% | |
| | | Eastern Ontario (n=135) | 43.0% | 36.3% | |
| | | Golden Horseshoe West (n=172) | 48.8% | 40.1% | |
| 41% | 47% | GTA (n=230) | 49.1% | 40.4% | |
| | | Southwestern Ontario (n=106) | 45.3% | 47.2% | |
| | | City of Toronto (n=207) | 52.7% | 39.6% | |
| | | Male (n=485) | 43.1% | 43.1% | |
| | | Female (n=516) | 50.4% | 38.4% | |
| 11% | | 18 to 34 (n=353) | 69.4% | 23.8% | |
| | | 35 to 54 (n=391) | 44.2% | 46.3% | |
| ■ Intend to buy | Intend to sell | 55 plus (n=261) | 21.1% | 54.4% | |
| Intend to both buy and sell | No | Own (n=628) | 19.3% | 63.4% | |
| | | Rent (n=291) | 95.2% | 0.7% | ARCH |
| | | *Weighted to the true population proportion. *Charts may not add up to 100 due to rounding. | | | OS RESEARCH |
| QUESTION – [ASK RENTERS AND HOME | EOWNERS] Do you int | tend to buy or sell a home in the next two | /ears? [SE | LECT ONE] | © NAN(|

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Homeownership as an investment

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QUESTION – [ASK RENTERS AND HOMEOWNERS] Would you say that buying a home today is a very good, good, average, poor or very poor investment?

| | good/ Good |
|--|---------------|
| Plan to buy in next 2 years (n=472) | 56.6% |
| Plan to sell in next 2 years (n=107) | 62.6% |
| Plan to buy and sell in next 2 years (n=405) | 63.0% |
| Central/Northern Ontario (n=155) | 61.9% |
| Eastern Ontario (n=135) | 67.4% |
| Golden Horseshoe West (n=172) | 62.8% |
| GTA (n=230) | 55.9% |
| Southwestern Ontario (n=106) | 59.4% |
| City of Toronto (n=207) | 54.6% |
| Male (n=485) | 63.9% |
| Female (n=516) | 55.8% |
| 18 to 34 (n=353) | 56.7% |
| 35 to 54 (n=391) | 57.8% |
| 55 plus (n=261) | 66.5% |
| Own (n=628) | 63.2% |
| Rent (n=291) | 54.3% |
| *Weighted to the true population proportion. | |

*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=1002 Ontarians actively in the housing market.

Very

Change in house prices after the pandemic



Increase a

| 24% | 3% 6% 10% Net score | |
|-------------------|------------------------|---------------|
| | Net Score | |
| 1 | +24.7 7% | 42% |
| | | |
| ■ Increase a lot | Increase somewhat | Stay the same |
| Decrease somewhat | Decrease a lot | Unsure |

QUESTION – [ASK RENTERS AND HOMEOWNERS] After the pandemic is over, do you think that home prices will increase a lot, increase somewhat, stay the same, decrease somewhat or decrease a lot?

| | lot/ Increase somewhat |
|--|---------------------------|
| Plan to buy in next 2 years (n=472) | 50.0% |
| Plan to sell in next 2 years (n=106) | 53.8% |
| Plan to buy and sell in next 2 years (n=407) | 52.1% |
| Central/Northern Ontario (n=153) | 52.3% |
| Eastern Ontario (n=135) | 51.1% |
| Golden Horseshoe West (n=172) | 50.0% |
| GTA (n=230) | 53.0% |
| Southwestern Ontario (n=106) | 46.2% |
| City of Toronto (n=207) | 52.7% |
| Male (n=484) | 57.6% |
| Female (n=515) | 45.2% |
| 18 to 34 (n=352) | 51.4% |
| 35 to 54 (n=391) | 48.1% |
| 55 plus (n=260) | 56.2% |
| Own (n=627) | 53.7% |
| Rent (n=290) *Weighted to the true population proportion. *Charts may not add up to 100 due to rounding. | 45.2% |

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=1003 Ontarians actively in the housing market.

Good time to list a home for sale

- - - /

.



| All (n: | =1005) | | |
|----------------|------------------|--------------|-----------------------|
| Mean | Median | Top Mentions | Frequency (n=1005) |
| 9.5 | 6.00 | 12 months | 10.7% |
| Planning to | buy (n=473) | | 10.770 |
| Mean | Median | 6 months | 7.5% |
| 9.9 | 8.00 | 1 month | 6.1% |
| Planning to | sell (n=107) | | |
| Mean | Median | 3 months | 4.7% |
| 11.3 | 11.00 | 24 months | 4.1% |
| Planning to bu | y & sell (n=407) | 2 months | 3.7% |
| Mean | Median | | 5.770 |
| 8.5 | 6.00 | Unsure | 49.7% |

QUESTION – [ASK RENTERS AND HOMEOWNERS] In how many months do you think it will be a good time to do the following: [ROTATE] To list a home for sale

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=1005 Ontarians actively in the housing market.

Good time to buy a home

 $\Delta II (n=1005)$

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| | n=1005) | | |
|---------------|-------------------|--------------|-------------------|
| Mean | Median | Top Mentions | Frequer (n=100 |
| 9.0 | 6.00 | | |
| Planning to | o buy (n=473) | 12 months | 11.3% |
| Mean | Median | 6 months | 10.0% |
| 9.3 | 6.00 | 2 months | F 0% |
| Planning to | o sell (n=107) | 3 months | 5.9% |
| Mean | Median | 1 month | 5.3% |
| 9.6 | 7.00 | 2 months | 4.2% |
| Planning to b | uy & sell (n=407) | 24 months | 2.0% |
| Mean | Median | 24 months | 3.9% |
| 8.4 | 6.00 | Unsure | 41.9% |
| | | | |

QUESTION – [ASK RENTERS AND HOMEOWNERS] In how many months do you think it will be a good time to do the following: [ROTATE] **To buy a home**

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=1005 Ontarians actively in the housing market.

Openness to buying a house only seen virtually

CREA (*p*) NANOS

Not open/

| 33% | % 11% |
|---|--|
| | score |
| - | 9.2 33% |
| 21% | |
| Open Somewhat not open Unsure | Somewhat openNot open |

QUESTION – [ASK RENTERS AND HOMEOWNERS] Would you be open, somewhat open, somewhat not open or not open to buying a house if you could only view it virtually using online tools?

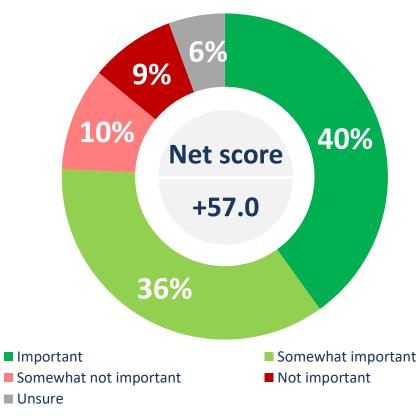
| | Somewhat not open |
|--|----------------------|
| Plan to buy in next 2 years (n=471) | 51.4% |
| Plan to sell in next 2 years (n=107) | 55.1% |
| Plan to buy and sell in next 2 years (n=407) | 55.5% |
| Central/Northern Ontario (n=155) | 58.7% |
| Eastern Ontario (n=135) | 50.4% |
| Golden Horseshoe West (n=172) | 58.7% |
| GTA (n=229) | 49.3% |
| Southwestern Ontario (n=106) | 63.2% |
| City of Toronto (n=206) | 47.1% |
| Male (n=484) | 50.8% |
| Female (n=515) | 55.9% |
| 18 to 34 (n=352) | 50.9% |
| 35 to 54 (n=391) | 51.4% |
| 55 plus (n=260) | 60.4% |
| Own (n=627) | 53.6% |
| Rent (n=290) *Weighted to the true population proportion. *Charts may not add up to 100 due to rounding. | 52.8% |

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=1003 Ontarians actively in the housing market.

Importance of using a Realtor[®] if homes can only be viewed virtually

OREA () NANOS

Important/



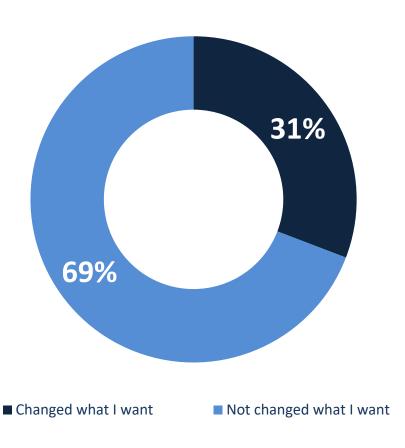
QUESTION – [ASK RENTERS AND HOMEOWNERS][IF OPEN OR SOMEWHAT OPEN TO BUYING A HOUSE IF THEY COULD ONLY VIEW IT VIRTUALLY USING ONLINE TOOLS] Would it be important, somewhat important, somewhat not important or not important to use a Realtor[®] to help you purchase a home that you could only visit virtually?

| | important |
|--|-----------|
| Plan to buy in next 2 years (n=473) | 77.4% |
| Plan to sell in next 2 years (n=107) | 78.5% |
| Plan to buy and sell in next 2 years (n=407) | 73.7% |
| Central/Northern Ontario (n=155) | 77.4% |
| Eastern Ontario (n=135) | 74.8% |
| Golden Horseshoe West (n=172) | 75.0% |
| GTA (n=230) | 77.8% |
| Southwestern Ontario (n=106) | 74.5% |
| City of Toronto (n=207) | 73.9% |
| Male (n=485) | 75.7% |
| Female (n=516) | 75.8% |
| 18 to 34 (n=353) | 76.5% |
| 35 to 54 (n=391) | 73.7% |
| 55 plus (n=261) | 77.8% |
| Own (n=628) | 74.8% |
| Rent (n=291) | 78.4% |

*Weighted to the true population proportion. *Charts may not add up to 100 due to rounding.

Impact of isolation on wants in future home





QUESTION – [ASK RENTERS AND HOMEOWNERS] Has being in isolation at home changed or not changed your view of what you want in your next home?

| | Not changed what I want |
|--|----------------------------|
| Plan to buy in next 2 years (n=472) | 69.5% |
| Plan to sell in next 2 years (n=107) | 73.8% |
| Plan to buy and sell in next 2 years (n=406) | 67.5% |
| Central/Northern Ontario (n=154) | 74.0% |
| Eastern Ontario (n=135) | 67.4% |
| Golden Horseshoe West (n=171) | 68.4% |
| GTA (n=230) | 72.2% |
| Southwestern Ontario (n=106) | 63.2% |
| City of Toronto (n=207) | 67.1% |
| Male (n=483) | 70.2% |
| Female (n=516) | 68.6% |
| 18 to 34 (n=353) | 67.1% |
| 35 to 54 (n=391) | 67.3% |
| 55 plus (n=259) | 74.9% |
| Own (n=627) | 68.4% |
| Rent (n=290) | 67.6% |
| waar e t | |

*Weighted to the true population proportion. *Charts may not add up to 100 due to rounding.

How views have changed



| Top Mentions | Frequency (n=289) |
|--|----------------------|
| Bigger home/more space/more amenities | 30.1% |
| I want more outdoor space | 19.0% |
| Different location/away from the City | 6.9% |
| Smaller home | 5.9% |
| It needs a home office | 5.9% |
| Practical/convenient/accessible layout | 3.8% |
| Unsure | 1.4% |

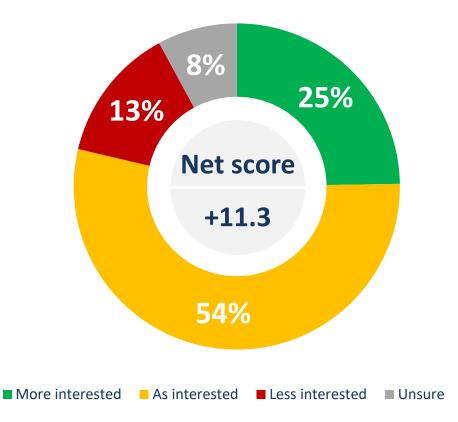
QUESTION – [ASK RENTERS AND HOMEOWNERS][IF VIEWS HAVE CHANGED] How have your views of your next home changed? [OPEN]

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=289 Ontarians actively in the housing market who have changed their views on what they want in a home.

23

Impact of the pandemic on interest in buying a home





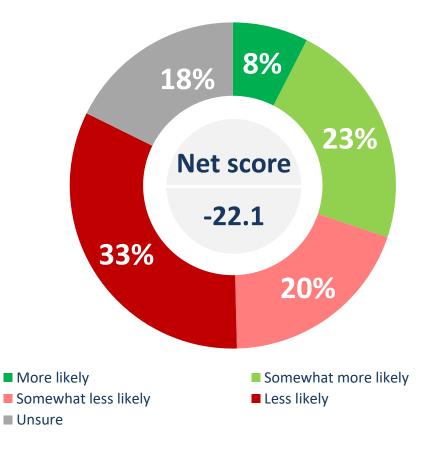
QUESTION – [RENTERS ONLY] Are you more interested, as interested or less interested in buying a home because of the pandemic?

| | As interested |
|---|------------------|
| Plan to buy in next 2 years (n=277) | 55.2% |
| Central/Northern Ontario (n=39) | 53.8% |
| Eastern Ontario (n=37) | 56.8% |
| Golden Horseshoe West (n=51) | 58.8% |
| GTA (n=57) | 47.4% |
| Southwestern Ontario (n=31) | 51.6% |
| City of Toronto (n=76) | 55.3% |
| Male (n=120) | 54.2% |
| Female (n=169) | 53.3% |
| 18 to 34 (n=147) | 51.7% |
| 35 to 54 (n=114) | 61.4% |
| 55 plus (n=30) | 36.7% |
| *Weighted to the true population proportion | |

*Weighted to the true population proportion. *Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=291 Ontarians actively in the housing market who rent their home.

Increase in likelihood of buying a second **CREA ()** NANOS property



QUESTION – [HOMEOWNERS ONLY] Are you more likely, somewhat more likely, as likely, somewhat less likely or less likely to buy a second property (ex. A cottage or vacation home) now compared to before the pandemic?

| | Somewhat less likely/ Less likely |
|--|---|
| Plan to buy in next 2 years (n=121) | 37.2% |
| Plan to sell in next 2 years (n=104) | 67.3% |
| Plan to buy and sell in next 2 years (n=397) | 52.6% |
| Central/Northern Ontario (n=111) | 56.8% |
| Eastern Ontario (n=91) | 59.3% |
| Golden Horseshoe West (n=97) | 48.5% |
| GTA (n=140) | 47.9% |
| Southwestern Ontario (n=66) | 54.5% |
| City of Toronto (n=122) | 49.2% |
| Male (n=327) | 50.5% |
| Female (n=299) | 53.8% |
| 18 to 34 (n=129) | 42.6% |
| 35 to 54 (n=268) | 50.4% |
| 55 plus (n=230) | 59.6% |
| *Weighted to the true nonulation proportion | |

*Weighted to the true population proportion. *Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=627 Ontarians actively in the housing market who own their home.

Reason for buying a second property



| Top Mentions | Frequency (n=171) |
|---|----------------------|
| Place to travel to/vacation despite restrictions (i.e. Cottage) | 37.4% |
| Good investment | 18.1% |
| I want one/It would be nice to have one | 17.5% |
| Prices are good right now | 5.8% |
| Generate income/rent it out | 4.1% |
| A place to retire to | 2.3% |
| Unsure | 1.8% |

QUESTION – [HOMEOWNERS ONLY] [IF MORE LIKELY/SOMEWHAT MORE LIKELY] Why do you have that opinion? [Open]

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=171 Ontarians actively in the housing market who own their home and are more likely/somewhat more likely to buy a second property.

26

Change in preferred area since the pandemic

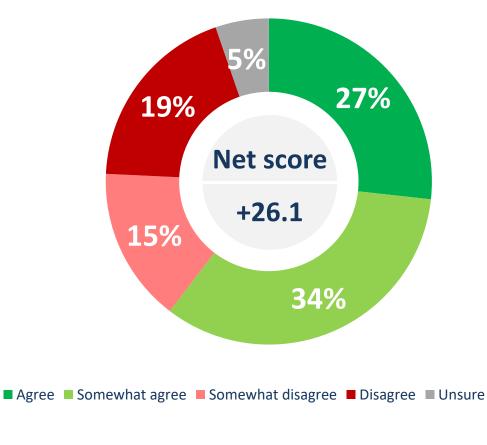
OREA () NANOS

Net score Living in a rural area is 19% more appealing to me now 27% 34% 15% 5% +26.1than before the pandemic. Living in the suburbs is 24% 37% 15% 18% 6% more appealing to me now +28.4than before the pandemic. Living in a downtown setting is more appealing **5%** 14% 20% 55% 5% to me now than before the -55.2 pandemic *Charts may not add 0% 20% 40% 60% 80% 100% up to 100 due to ■ Agree ■ Somewhat agree ■ Somewhat disagree ■ Disagree ■ Unsure rounding

QUESTION – Do you agree, somewhat agree, somewhat disagree or disagree with each of the following? [RANDOMIZE]

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=1002 Ontarians actively in the housing market.

Increased appeal of living in a rural area OREA ON NANOS



QUESTION – Do you agree, somewhat agree, somewhat disagree or disagree with each of the following? [RANDOMIZE]

Living in a rural area is more appealing to me now than before the pandemic

| | Agree/ |
|--|----------|
| | Somewhat |
| | agree |
| Plan to buy in next 2 years (n=471) | 58.0% |
| Plan to sell in next 2 years (n=107) | 54.2% |
| Plan to buy and sell in next 2 years (n=406) | 65.3% |
| Central/Northern Ontario (n=155) | 84.5% |
| Eastern Ontario (n=134) | 59.0% |
| Golden Horseshoe West (n=172) | 63.4% |
| GTA (n=228) | 53.1% |
| Southwestern Ontario (n=106) | 65.1% |
| City of Toronto (n=207) | 46.4% |
| Male (n=484) | 61.0% |
| Female (n=514) | 59.5% |
| 18 to 34 (n=353) | 56.7% |
| 35 to 54 (n=390) | 60.5% |
| 55 plus (n=259) | 65.3% |
| Own (n=625) | 63.0% |
| Rent (n=291) | 58.8% |
| *Weighted to the true population proportion. *Charts may not add up to 100 due to rounding. | |

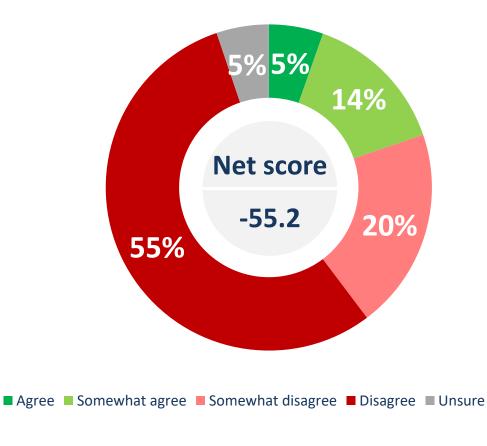
Source: Nanos Research, online survey, June 26th to 30th, 2020, n=1002 Ontarians actively in the housing market.

28

Increased appeal of living in a downtown setting



Disagree/



QUESTION – Do you agree, somewhat agree, somewhat disagree or disagree with each of the following? [RANDOMIZE]

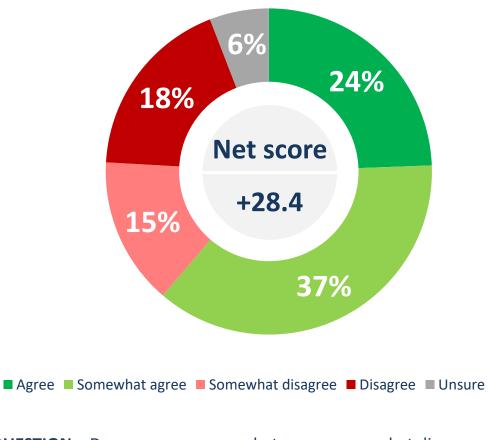
Living in a downtown setting is more appealing to me now than before the pandemic

| | Somewhat disagree |
|--|----------------------|
| Plan to buy in next 2 years (n=472) | 68.6% |
| Plan to sell in next 2 years (n=107) | 81.3% |
| Plan to buy and sell in next 2 years (n=405) | 81.2% |
| Central/Northern Ontario (n=155) | 81.9% |
| Eastern Ontario (n=134) | 73.1% |
| Golden Horseshoe West (n=172) | 80.2% |
| GTA (n=228) | 76.4% |
| Southwestern Ontario (n=105) | 82.9% |
| City of Toronto (n=207) | 61.4% |
| Male (n=484) | 77.3% |
| Female (n=514) | 72.8% |
| 18 to 34 (n=353) | 73.7% |
| 35 to 54 (n=390) | 73.3% |
| 55 plus (n=259) | 79.5% |
| Own (n=625) | 78.1% |
| Rent (n=291) | 67.0% |
| *Weighted to the true population proportion. | |

*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=1002 Ontarians actively in the housing market.

Increased appeal of living in the suburbs OREA ON NANOS



QUESTION – Do you agree, somewhat agree, somewhat disagree or disagree with each of the following? [RANDOMIZE]

Living in the suburbs is more appealing to me now than before the pandemic.

| | Agree/ Somewhat agree |
|--|-----------------------------|
| Plan to buy in next 2 years (n=473) | 62.8% |
| Plan to sell in next 2 years (n=107) | 50.5% |
| Plan to buy and sell in next 2 years (n=406) | 63.1% |
| Central/Northern Ontario (n=155) | 49.0% |
| Eastern Ontario (n=135) | 52.6% |
| Golden Horseshoe West (n=172) | 62.2% |
| GTA (n=230) | 74.8% |
| Southwestern Ontario (n=105) | 56.2% |
| City of Toronto (n=207) | 62.8% |
| Male (n=484) | 63.6% |
| Female (n=516) | 58.9% |
| 18 to 34 (n=353) | 62.9% |
| 35 to 54 (n=390) | 61.8% |
| 55 plus (n=261) | 58.2% |
| Own (n=627) | 62.2% |
| Rent (n=291) | 60.8% |
| *Weighted to the true population proportion. | |

*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=1004 Ontarians actively in the housing market.

Important safety factors when selecting a Realtor[®]



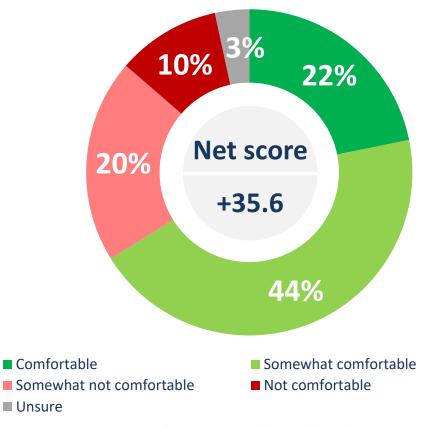
| | First Ranked (n=1005) | Second Ranked (n=975) | Third Ranked (n=954) |
|---|-----------------------------|-----------------------------|----------------------------|
| Frequently cleaning and disinfecting the property | 18.8% | 22.2% | 20.0% |
| Limiting the number of visitors per showing | 16.9% | 17.5% | 20.1% |
| Wearing/providing personal protective equipment (PPE), such as masks and gloves | 16.6% | 20.4% | 18.9% |
| Spacing out showings | 13.6% | 16.1% | 13.6% |
| Offers virtual tools, such as video tours and photographs | 13.0% | 9.4% | 12.3% |
| Using digital documents (digital brochures, listing sheets, etc.) | 8.0% | 8.5% | 6.7% |
| I would not be comfortable seeing a home in-person at this time | 7.3% | 3.3% | 5.1% |
| I am not concerned/don't feel strongly about any of these | 5.8% | 2.6% | 3.2% |

There are a number of safety precautions that Realtors[®] could take to make open houses and home viewings safer such as using personal protective equipment (PPE), limiting the number of visitors to a house, and frequently cleaning the property.

QUESTION – When it comes to choosing a Realtor[®], please rank the top three most important things a Realtor[®] could do, where 1 is the most important, 2 is the second most important, and 3 is the third most important? [RANDOMIZE]

Level of comfort attending in-person open houses





QUESTION – Once open houses are allowed by the Government of Ontario, assuming the Realtor[®] took proper safety precautions, would you be comfortable, somewhat comfortable, somewhat not comfortable or not comfortable attending an in-person open house with other buyers for a home that is for sale?

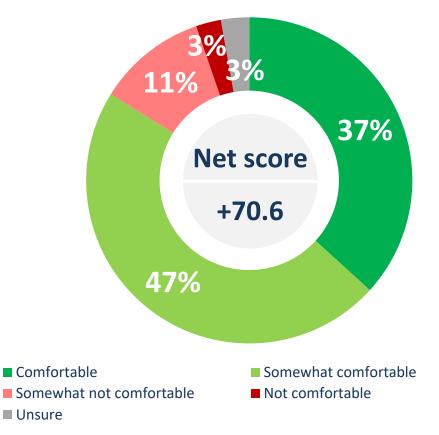
| | Comfortable /Somewhat comfortable |
|--|---|
| Plan to buy in next 2 years (n=473) | 72.5% |
| Plan to sell in next 2 years (n=106) | 50.9% |
| Plan to buy and sell in next 2 years (n=407) | 61.9% |
| Central/Northern Ontario (n=155) | 68.4% |
| Eastern Ontario (n=134) | 67.2% |
| Golden Horseshoe West (n=172) | 70.3% |
| GTA (n=230) | 63.0% |
| Southwestern Ontario (n=106) | 67.0% |
| City of Toronto (n=207) | 63.3% |
| Male (n=485) | 68.9% |
| Female (n=515) | 63.5% |
| 18 to 34 (n=353) | 73.4% |
| 35 to 54 (n=391) | 66.8% |
| 55 plus (n=260) | 55.4% |
| Own (n=627) | 55.4% 55.4\% 55.5\% 55.4\% 55.4\% 55.4\% 55.4\% 55.5\% 55.4\% 55.5\% 55.4\% 55.4\% 55.4\% 55.5\% 55.5\% 55.5\% 55.5\% |
| Rent (n=291) | 72.2% |

*Weighted to the true population proportion. *Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=1004 Ontarians actively in the housing market.

Level of comfort attending in-person private showings





QUESTION – Assuming the Realtor[®] took proper safety precautions, would you be comfortable, somewhat comfortable, somewhat not comfortable or not comfortable attending an in-person private showing for a home that is for sale?

| | Comfortable/ Somewhat comfortable |
|--|---|
| Plan to buy in next 2 years (n=472) | 85.8% |
| Plan to sell in next 2 years (n=107) | 79.4% |
| Plan to buy and sell in next 2 years (n=407) | 82.8% |
| Central/Northern Ontario (n=155) | 86.5% |
| Eastern Ontario (n=135) | 87.4% |
| Golden Horseshoe West (n=172) | 92.4% |
| GTA (n=230) | 75.7% |
| Southwestern Ontario (n=105) | 92.4% |
| City of Toronto (n=207) | 77.3% |
| Male (n=485) | 85.4% |
| Female (n=515) | 82.7% |
| 18 to 34 (n=353) | 87.0% |
| 35 to 54 (n=390) | 80.8% |
| 55 plus (n=261) | 84.3% |
| Own (n=628) | 83.0% KESEA |
| Rent (n=290) | 84.3% 84.3% 83.0% 83.0% 85.5% 0N |

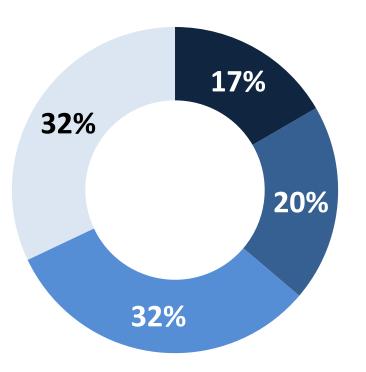
*Weighted to the true population proportion. *Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=1004 Ontarians actively in the housing market.

Impact of COVID-19 on employment



Na ahawaa at all



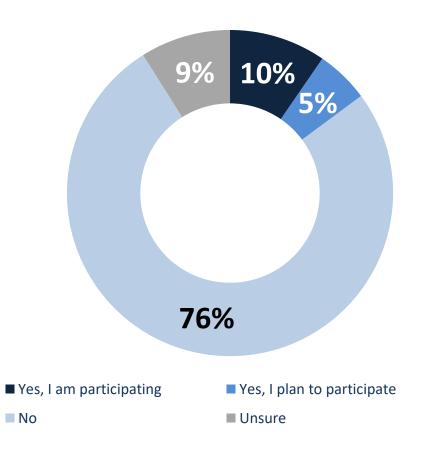
- Lost job or temporarily laid off
- Earning less income because working less hours
- Working from home instead of at an external workplaceNo change at all

QUESTION – Many Ontarians have been impacted by the COVID-19 pandemic in different ways. How would you BEST describe how your work situation has changed if at all? [SELECT ONE][RANDOMIZE]

| | No change at an |
|---|-----------------|
| Plan to buy in next 2 years (n=473) | 26.0% |
| Plan to sell in next 2 years (n=107) | 51.4% |
| Plan to buy and sell in next 2 years (n=407) | 34.9% |
| Central/Northern Ontario (n=155) | 42.6% |
| Eastern Ontario (n=135) | 43.7% |
| Golden Horseshoe West (n=172) | 34.3% |
| GTA (n=230) | 22.2% |
| Southwestern Ontario (n=106) | 34.0% |
| City of Toronto (n=207) | 24.6% |
| Male (n=485) | 33.6% |
| Female (n=516) | 30.6% |
| 18 to 34 (n=353) | 17.3% |
| 35 to 54 (n=391) | 27.4% |
| 55 plus (n=261) | 59.0% |
| Own (n=628) | 36.8% |
| Rent (n=291) | 25.4% |
| | |

*Weighted to the true population proportion. *Charts may not add up to 100 due to rounding.

Participation in mortgage payment deferral program



QUESTION - [HOMEOWNERS ONLY] Did you participate/or are you planning to participate in the mortgage payment deferral

program?

| | No |
|--|-------|
| Plan to buy in next 2 years (n=121) | 59.5% |
| Plan to sell in next 2 years (n=103) | 86.4% |
| Plan to buy and sell in next 2 years (n=397) | 79.1% |
| Central/Northern Ontario (n=110) | 75.5% |
| Eastern Ontario (n=91) | 84.6% |
| Golden Horseshoe West (n=97) | 84.5% |
| GTA (n=140) | 65.0% |

*Weighted to the true population proportion. *Charts may not add up to 100 due to rounding.

Southwestern Ontario (n=66)

City of Toronto (n=122)

Male (n=326)

Female (n=299)

18 to 34 (n=130)

35 to 54 (n=268)

55 plus (n=228)

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=626 Ontarians actively in the housing market who own their home.

74.2%

77.9%

77.3%

74.9%

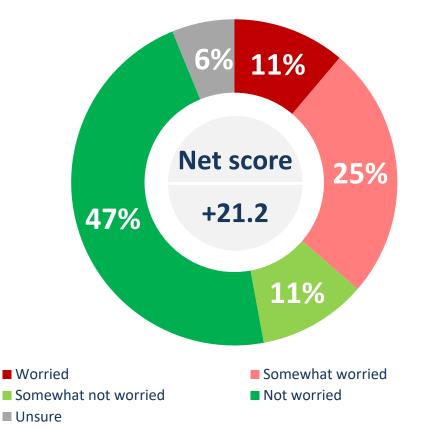
59.2%

73.5%

89.0%

Worries about approaching the end of support programs





QUESTION – Are you worried, somewhat worried, somewhat not worried or worried about approaching the end of support programs such as mortgage deferral and CERB?

| | Not worried/ Somewhat not worried |
|--|---|
| Plan to buy in next 2 years (n=473) | 49.7% |
| Plan to sell in next 2 years (n=106) | 72.6% |
| Plan to buy and sell in next 2 years (n=405) | 64.0% |
| Central/Northern Ontario (n=154) | 64.3% |
| Eastern Ontario (n=134) | 59.7% |
| Golden Horseshoe West (n=172) | 64.0% |
| GTA (n=229) | 50.2% |
| Southwestern Ontario (n=106) | 60.4% |
| City of Toronto (n=207) | 52.2% |
| Male (n=482) | 60.8% |
| Female (n=516) | 54.5% |
| 18 to 34 (n=353) | 47.0% |
| 35 to 54 (n=391) | 55.5% ₋ |
| 55 plus (n=258) | 74.8% |
| Own (n=625) | 74.8% 74.8% 64.3% 46.0% |
| Rent (n=291) | 46.0% V |
| *Weighted to the true population proportion. | 2 |

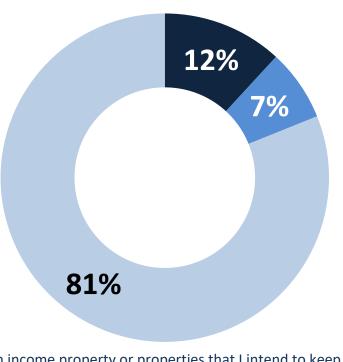
*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=1002 Ontarians actively in the housing market.

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Possession of an income property

OREA () NANOS



- I have an income property or properties that I intend to keep
- I have an income property or properties but I am thinking of selling some or all of them
- I do not have an income property

QUESTION – Which of the following best describes you? [ROTATE]

| | I do not have an income property |
|--|--|
| Plan to buy in next 2 years (n=473) | 83.1% |
| Plan to sell in next 2 years (n=107) | 74.8% |
| Plan to buy and sell in next 2 years (n=407) | 80.6% |
| Central/Northern Ontario (n=155) | 81.9% |
| Eastern Ontario (n=135) | 78.5% |
| Golden Horseshoe West (n=172) | 87.2% |
| GTA (n=230) | 76.5% |
| Southwestern Ontario (n=106) | 86.8% |
| City of Toronto (n=207) | 79.2% |
| Male (n=485) | 79.0% |
| Female (n=516) | 82.9% |
| 18 to 34 (n=353) | 79.6% |
| 35 to 54 (n=391) | 81.6% |
| 55 plus (n=261) | 82.4% |
| Own (n=628) | 76.4% |
| Rent (n=291) *Weighted to the true population proportion. | 90.4% |

*Charts may not add up to 100 due to rounding.

Source: Nanos Research, online survey, June 26th to 30th, 2020, n=1005 Ontarians actively in the housing market.

METHODOLOGY





METHODOLOGY



Nanos conducted an online representative survey of 1,005 Ontarians who are active in the real estate market, 18 years of age or older, between June 26th to 30th, 2020.

Qualified respondents met at least one of the following criteria:

- Are actively looking to buy a home; or,
- Intend to buy or sell a home in the next two years.

The research was commissioned by the Ontario Real Estate Association was conducted by Nanos Research.

Note: Charts may not add up to 100 due to rounding.

Nanos used the directly comparable profile of Ontarians active in the real estate market from the previous wave of research.



TECHNICAL NOTE



| Element | Description | Element | Description |
|----------------------------------|---|--------------------------------------|--|
| Research sponsor | Ontario Real Estate Association (OREA) | | |
| Population and Final Sample Size | 1,005 Ontarians who are active participants in the real estate market. | Weighting of Data | Not applicable. |
| Source of Sample | Dynata | Concerning | Screening ensured potential respondents did not work in the market research industry, in the advertising industry, in the media or a |
| Type of Sample | Probability | Screening | political party prior to administering the survey to ensure the integrity of the data. |
| Margin of Error | Not applicable. | Fuchadad | Individuals younger than 18 years old; individuals without internet |
| Mode of Survey | Online survey. | Excluded Demographics | access could not participate. Individuals not actively participating in the real estate market could not participate. |
| Sampling Method Base | Drawn from a panel. | Stratification | By age and gender using the latest Census information (2016) and the sample is geographically stratified to be representative of Ontario. |
| Demographics (Captured) | Ontario; Men and Women; 18 years and older. Six digit postal code was used to validate geography. | Estimated Response Rate | Not applicable. |
| Fieldwork/Validation | Not applicable. | Question Order | Question order in the preceding report reflects the order in which they appeared in the original questionnaire. |
| Number of Calls | Not applicable. | | |
| Time of Calls | Not applicable. | Question Content | All questions asked are contained in the report. |
| Field Dates | June 26 th to 30 th , 2020. | Question Wording | The questions in the preceding report are written exactly as they were asked to individuals. |
| Language of Survey | The survey was conducted in English. | Research/Data Collection Supplier | Nanos Research |
| Standards | Nanos Research is a member of the Canadian Research Insights Council (CRIC) and confirms that this research fully complies with all CRIC Standards including the CRIC Public Opinion Research Standards and Disclosure Requirements. <u>https://canadianresearchinsightscouncil.ca/standards/</u> | Contact | Contact Nanos Research for more information or with any concerns or questions. <u>http://www.nanos.co</u> Telephone:(613) 234-4666 ext. 237 Email: info@nanosresearch.com. |

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TABULATIONS







| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
|------------------------------------|-------|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|--------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| Question 2 - Are you currently | Total | Unwgt N | 1005 | 155 | 135 | 172 | 230 | 106 | 207 | 485 | 516 | 4 | 353 | 391 | 261 | 628 | 291 | 84 | 2 |
| actively looking to buy a home? | Yes | % | 51.7 | 41.9 | 49.6 | 51.7 | 58.7 | 45.3 | 56.0 | 49.5 | 53.7 | | 61.5 | 58.8 | 28.0 | 46.5 | 62.5 | 53.6 | |
| | No | % | 48.3 | 58.1 | 50.4 | 48.3 | 41.3 | 54.7 | 44.0 | 50.5 | 46.3 | | 38.5 | 41.2 | 72.0 | 53.5 | 37.5 | 46.4 | |

| | | | | | | Region | | | | Wha | at is your ge | ender | | Age | | | | Home | |
|--------------------------------------|-----------------------------|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 3 - Do you intend to buy | Total | Unwgt N | 1005 | 155 | 135 | 172 | 230 | 106 | 207 | 485 | 516 | 4 | 353 | 391 | 261 | 628 | 291 | 84 | 2 |
| or sell a home in the next two | Intend to buy | % | 47.1 | 39.4 | 43.0 | 48.8 | 49.1 | 45.3 | 52.7 | 43.1 | 50.4 | | 69.4 | 44.2 | 21.1 | 19.3 | 95.2 | 88.1 | |
| years? | Intend to sell | % | 10.6 | 17.4 | 19.3 | 9.3 | 7.8 | 6.6 | 6.3 | 12.6 | 8.9 | | 4.0 | 7.9 | 23.8 | 16.6 | 1.0 | 0.0 | |
| | Intend to both buy and sell | % | 40.5 | 41.3 | 36.3 | 40.1 | 40.4 | 47.2 | 39.6 | 43.1 | 38.4 | | 23.8 | 46.3 | 54.4 | 63.4 | 0.7 | 8.3 | |
| | No | % | 1.8 | 1.9 | 1.5 | 1.7 | 2.6 | 0.9 | 1.4 | 1.2 | 2.3 | | 2.8 | 1.5 | 0.8 | 0.8 | 3.1 | 3.6 | |



| | | | | | | Region | | | | Wha | at is your ge | ender | | Age | | | | Home | |
|--------------------------------------|-----------|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 4 - Would you say | Total | Unwgt N | 1002 | 155 | 135 | 172 | 229 | 106 | 205 | 482 | 516 | 4 | 353 | 389 | 260 | 625 | 291 | 84 | 2 |
| that buying a home today is a | Very good | % | 22.3 | 25.8 | 30.4 | 19.2 | 20.1 | 19.8 | 20.5 | 24.7 | 20.0 | 25.0 | 20.1 | 21.6 | 26.2 | 25.4 | 18.9 | 10.7 | 0.0 |
| very good, good, average, poor or | Good | % | 37.4 | 36.1 | 37.0 | 43.6 | 35.8 | 39.6 | 34.1 | 39.2 | 35.9 | 25.0 | 36.5 | 36.2 | 40.4 | 37.8 | 35.4 | 41.7 | 50.0 |
| very poor investment? | Average | % | 28.4 | 27.7 | 24.4 | 25.0 | 29.7 | 30.2 | 32.2 | 24.5 | 32.2 | 25.0 | 32.3 | 28.5 | 23.1 | 26.6 | 31.3 | 32.1 | 50.0 |
| | Poor | % | 5.8 | 4.5 | 4.4 | 5.8 | 8.3 | 5.7 | 4.9 | 5.4 | 6.0 | 25.0 | 6.2 | 6.2 | 4.6 | 5.1 | 7.2 | 6.0 | 0.0 |
| | Very poor | % | 1.8 | 1.3 | 0.0 | 2.9 | 1.7 | 0.9 | 2.9 | 2.7 | 1.0 | 0.0 | 2.5 | 1.8 | 0.8 | 1.6 | 1.0 | 6.0 | 0.0 |
| | Unsure | % | 4.3 | 4.5 | 3.7 | 3.5 | 4.4 | 3.8 | 5.4 | 3.5 | 5.0 | 0.0 | 2.3 | 5.7 | 5.0 | 3.5 | 6.2 | 3.6 | 0.0 |

| | | | | | | Region | | | | Wha | at is your ge | ender | | Age | | | | Home | |
|--|----------------------|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 5 - After the pandemic is | Total | Unwgt N | 1003 | 153 | 135 | 172 | 230 | 106 | 207 | 484 | 515 | 4 | 352 | 391 | 260 | 627 | 290 | 84 | 2 |
| over, do you think that homes prices | Increase a lot | % | 9.8 | 11.1 | 9.6 | 11.6 | 7.4 | 10.4 | 9.7 | 11.0 | 8.5 | | 12.2 | 8.7 | 8.1 | 9.6 | 10.0 | 10.7 | |
| will increase a lot, increase | Increase somewhat | % | 41.6 | 41.2 | 41.5 | 38.4 | 45.7 | 35.8 | 43.0 | 46.7 | 36.7 | | 39.2 | 39.4 | 48.1 | 44.2 | 35.2 | 44.0 | |
| somewhat, stay the same, | Stay the same | % | 16.6 | 17.0 | 17.8 | 18.0 | 13.0 | 15.1 | 18.8 | 15.9 | 17.3 | | 13.6 | 19.7 | 15.8 | 17.2 | 17.6 | 8.3 | |
| decrease somewhat or decrease a lot? | Decrease somewhat | % | 23.9 | 23.5 | 25.9 | 26.7 | 24.3 | 23.6 | 20.3 | 20.0 | 27.6 | | 25.9 | 22.5 | 23.5 | 22.5 | 26.2 | 27.4 | |
| | Decrease a lot | % | 2.7 | 5.9 | 2.2 | 2.3 | 3.5 | 0.9 | 1.0 | 2.1 | 3.3 | | 2.6 | 3.6 | 1.5 | 2.6 | 3.1 | 2.4 | |
| | Unsure | % | 5.5 | 1.3 | 3.0 | 2.9 | 6.1 | 14.2 | 7.2 | 4.3 | 6.6 | | 6.5 | 6.1 | 3.1 | 4.0 | 7.9 | 7.1 | |



| | | | | | | Region | | | | Wha | at is your ge | ender | | Age | | | | Home | |
|-------------------------|--------|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 6 - To | Total | Unwgt N | 1005 | 155 | 135 | 172 | 230 | 106 | 207 | 485 | 516 | 4 | 353 | 391 | 261 | 628 | 291 | 84 | 2 |
| list a home for sale | | Mean | 9.47 | 8.70 | 9.09 | 9.11 | 10.30 | 9.07 | 9.94 | 9.58 | 9.33 | | 9.83 | 8.70 | 10.10 | 9.11 | 9.83 | 11.83 | |
| | | Median | 6.00 | 7.50 | 10.00 | 6.00 | 9.00 | 6.00 | 6.00 | 6.00 | 7.00 | | 7.00 | 6.00 | 8.00 | 6.00 | 6.00 | 12.00 | |
| | 1 | % | 6.1 | 4.5 | 7.4 | 7.6 | 6.1 | 9.4 | 3.4 | 5.8 | 6.4 | | 5.9 | 5.1 | 7.7 | 6.8 | 4.8 | 4.8 | |
| | 2 | % | 3.7 | 2.6 | 3.0 | 7.0 | 3.9 | 3.8 | 1.9 | 4.7 | 2.7 | | 2.5 | 4.1 | 4.6 | 3.7 | 4.1 | 2.4 | |
| | 3 | % | 4.7 | 9.0 | 3.0 | 1.7 | 4.3 | 3.8 | 5.8 | 5.8 | 3.7 | | 4.8 | 5.9 | 2.7 | 5.1 | 4.5 | 2.4 | |
| | 4 | % | 2.1 | 2.6 | 1.5 | 3.5 | 1.3 | 1.9 | 1.9 | 2.7 | 1.4 | | 1.7 | 2.8 | 1.5 | 2.5 | 1.4 | 1.2 | |
| | 5 | % | 1.3 | 0.0 | 0.0 | 1.2 | 1.3 | 0.9 | 3.4 | 1.4 | 1.2 | | 1.7 | 1.3 | 0.8 | 1.3 | 1.7 | 0.0 | |
| | 6 | % | 7.5 | 7.7 | 6.7 | 7.0 | 4.8 | 13.2 | 8.2 | 8.0 | 7.0 | | 6.2 | 7.4 | 9.2 | 9.2 | 4.8 | 3.6 | |
| | 7 | % | 0.7 | 1.3 | 0.0 | 0.6 | 0.9 | 0.9 | 0.5 | 0.8 | 0.6 | | 1.1 | 0.5 | 0.4 | 0.8 | 0.3 | 1.2 | |
| | 8 | % | 1.8 | 3.9 | 2.2 | 1.2 | 2.2 | 0.0 | 1.0 | 1.9 | 1.7 | | 1.7 | 1.5 | 2.3 | 1.4 | 2.4 | 2.4 | |
| | 9 | % | 1.1 | 0.0 | 0.7 | 1.7 | 0.9 | 0.9 | 1.9 | 0.6 | 1.6 | | 1.7 | 1.0 | 0.4 | 1.1 | 1.0 | 1.2 | |
| | 10 | % | 1.2 | 1.9 | 3.0 | 0.6 | 1.3 | 0.0 | 0.5 | 1.4 | 1.0 | | 1.1 | 1.3 | 1.1 | 1.4 | 0.7 | 1.2 | |
| | 11 | % | 0.2 | 0.0 | 0.0 | 0.0 | 0.4 | 0.9 | 0.0 | 0.4 | 0.0 | | 0.3 | 0.3 | 0.0 | 0.3 | 0.0 | 0.0 | |
| | 12 | % | 10.7 | 13.5 | 13.3 | 8.1 | 11.3 | 5.7 | 11.1 | 11.3 | 10.3 | | 8.5 | 12.5 | 11.1 | 12.3 | 7.6 | 10.7 | |
| | 13 | % | 0.1 | 0.0 | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | | 0.3 | 0.0 | 0.0 | 0.0 | 0.3 | 0.0 | |
| | 14 | % | 0.3 | 1.3 | 0.0 | 0.0 | 0.4 | 0.0 | 0.0 | 0.4 | 0.2 | | 0.6 | 0.0 | 0.4 | 0.3 | 0.3 | 0.0 | |
| | 15 | % | 0.6 | 0.6 | 0.7 | 0.6 | 0.4 | 0.0 | 1.0 | 0.6 | 0.6 | | 0.0 | 0.5 | 1.5 | 1.0 | 0.0 | 0.0 | |
| | 16 | % | 0.3 | 0.6 | 0.7 | 0.0 | 0.4 | 0.0 | 0.0 | 0.4 | 0.2 | | 0.3 | 0.3 | 0.4 | 0.5 | 0.0 | 0.0 | |
| | 18 | % | 1.9 | 1.3 | 3.0 | 1.2 | 2.6 | 2.8 | 1.0 | 2.9 | 0.8 | | 1.4 | 1.3 | 3.4 | 2.4 | 0.7 | 2.4 | |
| | 20 | % | 0.6 | 0.6 | 1.5 | 0.0 | 1.3 | 0.0 | 0.0 | 0.6 | 0.6 | | 0.0 | 0.8 | 1.1 | 0.8 | 0.3 | 0.0 | |
| | 23 | % | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.5 | 0.0 | 0.2 | | 0.3 | 0.0 | 0.0 | 0.0 | 0.3 | 0.0 | |
| | 24 | % | 4.1 | 3.9 | 2.2 | 5.2 | 5.2 | 2.8 | 3.9 | 4.5 | 3.7 | | 3.7 | 3.1 | 6.1 | 3.8 | 4.1 | 6.0 | |
| | 30 | % | 0.3 | 0.0 | 0.0 | 0.0 | 0.4 | 0.9 | 0.5 | 0.4 | 0.2 | | 0.6 | 0.0 | 0.4 | 0.2 | 0.7 | 0.0 | |
| | 36 | % | 0.7 | 0.0 | 0.0 | 1.2 | 0.4 | 2.8 | 0.5 | 0.6 | 0.8 | | 0.8 | 0.5 | 0.8 | 0.5 | 0.7 | 2.4 | |
| | 40 | % | 0.1 | 0.0 | 0.0 | 0.0 | 0.0 | 0.0 | 0.5 | 0.2 | 0.0 | | 0.3 | 0.0 | 0.0 | 0.0 | 0.3 | 0.0 | |
| | 46 | % | 0.1 | 0.0 | 0.0 | 0.6 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 | | 0.0 | 0.3 | 0.0 | 0.2 | 0.0 | 0.0 | |
| | 48 | % | 0.2 | 0.0 | 0.0 | 0.0 | 0.4 | 0.0 | 0.5 | 0.2 | 0.2 | | 0.6 | 0.0 | 0.0 | 0.2 | 0.3 | 0.0 | |
| | Unsure | % | 49.7 | 44.5 | 50.4 | 51.2 | 49.6 | 49.1 | 52.2 | 43.9 | 55.0 | | 53.8 | 49.6 | 44.1 | 44.3 | 58.4 | 58.3 | |

In how many months do you think it will be a good time to do the following: [ROTATE]



| | | | | | | Region | | | | Wha | at is your ge | nder | | Age | | | | Home | |
|-------------------------------|--------|----------------|--------------------|--------------------------------------|--------------------|-----------------------------|--------------|-------------------------|--------------------|--------------|---------------|-------|----------------|--------------|---------------|--------------|--------------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 7 - To buy a home | Total | Unwgt N | 1005 | 155 | 135 | 172 | 230 | 106 | 207 | 485 | 516 | 4 | 353 | 391 | 261 | 628 | 291 | 84 | 2 |
| | | Mean Median | 8.95 6.00 | 8.85 6.00 | 10.54 8.00 | 8.73 6.00 | 8.86 8.00 | 8.68 6.00 | 8.43 6.00 | 9.21 6.00 | 8.65 6.00 | | 8.70 6.00 | 8.47 6.00 | 10.01 8.00 | 8.75 6.00 | 9.07 6.00 | 10.06 6.00 | |
| | 1 | % | 5.3 | 5.2 | 2.2 | 8.1 | 8.3 | 4.7 | 1.9 | 5.6 | 5.0 | | 6.8 | 4.3 | 4.6 | 5.1 | 4.8 | 8.3 | |
| | 2 | % | 4.2 | 4.5 | 4.4 | 4.7 | 3.9 | 3.8 | 3.9 | 5.2 | 3.3 | | 4.0 | 5.4 | 2.7 | 4.1 | 4.1 | 4.8 | |
| | 3 | % | 5.9 | 5.2 | 4.4 | 4.1 | 3.5 | 8.5 | 10.1 | 6.2 | 5.6 | | 4.2 | 8.4 | 4.2 | 6.4 | 5.8 | 2.4 | |
| | 4 | % | 2.7 | 4.5 | 3.0 | 3.5 | 1.7 | 1.9 | 1.9 | 3.9 | 1.6 | | 3.7 | 2.0 | 2.3 | 2.4 | 3.1 | 3.6 | |
| | 5 | % | 2.0 | 1.3 | 2.2 | 2.3 | 3.0 | 0.0 | 1.9 | 2.1 | 1.9 | | 2.8 | 1.5 | 1.5 | 1.8 | 2.7 | 1.2 | |
| | 6 | % | 10.0 | 11.0 | 8.9 | 9.9 | 9.6 | 12.3 | 9.2 | 8.5 | 11.4 | | 11.0 | 8.7 | 10.3 | 10.7 | 8.9 | 8.3 | |
| | 7 | % | 0.9 | 1.3 | 0.0 | 0.0 | 0.0 | 1.9 | 2.4 | 1.2 | 0.6 | | 1.1 | 0.8 | 0.8 | 1.0 | 1.0 | 0.0 | |
| | 8 | % | 3.6 | 3.2 | 3.7 | 5.8 | 5.2 | 0.9 | 1.4 | 4.1 | 3.1 | | 5.1 | 2.0 | 3.8 | 3.5 | 3.4 | 4.8 | |
| | 9 | % | 1.4 | 1.3 | 0.7 | 1.2 | 1.7 | 1.9 | 1.4 | 1.4 | 1.4 | | 0.8 | 2.0 | 1.1 | 1.8 | 1.0 | 0.0 | |
| | 10 | % | 1.5 | 0.6 | 1.5 | 1.7 | 1.7 | 0.9 | 1.9 | 1.2 | 1.7 | | 1.4 | 1.5 | 1.5 | 1.4 | 1.7 | 1.2 | |
| | 11 | % | 0.3 | 0.6 | 0.0 | 0.0 | 0.4 | 0.9 | 0.0 | 0.2 | 0.4 | | 0.3 | 0.5 | 0.0 | 0.3 | 0.3 | 0.0 | |
| | 12 | % | 11.3 | 14.8 | 11.1 | 9.3 | 12.6 | 7.5 | 11.1 | 11.3 | 11.0 | | 10.5 | 11.5 | 12.3 | 11.9 | 11.3 | 7.1 | |
| | 15 | % | 0.4 | 0.6 | 0.7 | 0.0 | 0.4 | 0.0 | 0.5 | 0.4 | 0.4 | | 0.6 | 0.0 | 0.8 | 0.5 | 0.3 | 0.0 | |
| | 16 | % | 0.6 | 1.9 | 0.0 | 0.0 | 0.4 | 0.0 | 1.0 | 0.4 | 0.8 | | 0.3 | 1.3 | 0.0 | 0.6 | 0.3 | 1.2 | |
| | 18 | % | 2.5 | 1.3 | 5.2 | 3.5 | 1.7 | 3.8 | 1.0 | 3.5 | 1.6 | | 2.0 | 1.5 | 4.6 | 2.7 | 2.1 | 2.4 | |
| | 20 | % | 0.5 | 0.0 | 1.5 | 0.6 | 0.0 | 0.9 | 0.5 | 0.6 | 0.4 | | 0.0 | 0.5 | 1.1 | 0.6 | 0.3 | 0.0 | |
| | 23 | % | 0.2 | 0.0 | 0.0 | 0.6 | 0.0 | 0.0 | 0.5 | 0.0 | 0.4 | | 0.6 | 0.0 | 0.0 | 0.0 | 0.3 | 1.2 | |
| | 24 | % | 3.9 | 3.9 | 3.0 | 4.1 | 5.2 | 1.9 | 3.9 | 4.7 | 3.1 | | 4.5 | 3.1 | 4.2 | 3.3 | 3.8 | 8.3 | |
| | 30 | % | 0.3 | 1.3 | 0.0 | 0.0 | 0.4 | 0.0 | 0.0 | 0.2 | 0.4 | | 0.6 | 0.0 | 0.4 | 0.5 | 0.0 | 0.0 | |
| | 34 | % | 0.1 | 0.0 | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 | | 0.0 | 0.0 | 0.4 | 0.0 | 0.3 | 0.0 | |
| | 36 | % | 0.6 | 0.0 | 0.7 | 1.2 | 0.4 | 1.9 | 0.0 | 0.8 | 0.4 | | 0.6 | 1.0 | 0.0 | 0.5 | 0.7 | 1.2 | |
| | 48 | % | 0.1 | 0.0 | 0.7 | 0.0 | 0.0 | 0.0 | 0.0 | 0.2 | 0.0 | | 0.0 | 0.0 | 0.4 | 0.0 | 0.3 | 0.0 | |
| | Unsure | % | 41.9 | 37.4 | 45.2 | 39.5 | 39.6 | 46.2 | 45.4 | 37.9 | 45.5 | | 39.1 | 43.7 | 42.9 | 40.9 | 43.0 | 44.0 | |

In how many months do you think it will be a good time to do the following: [ROTATE]



| | | | | | | Region | | | | Wha | nt is your ge | ender | | Age | | | | Home | |
|-------------------------------------|----------------------|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 8 - Would you be | Total | Unwgt N | 1003 | 155 | 135 | 172 | 229 | 106 | 206 | 484 | 515 | 4 | 352 | 391 | 260 | 627 | 290 | 84 | 2 |
| open, somewhat open, somewhat | Open | % | 11.3 | 9.0 | 15.6 | 9.9 | 11.4 | 7.5 | 13.1 | 12.6 | 10.1 | | 14.2 | 11.5 | 6.9 | 12.3 | 10.3 | 7.1 | |
| not open or not open to buying a | Somewhat open | % | 33.0 | 30.3 | 31.1 | 30.8 | 34.9 | 28.3 | 38.3 | 35.5 | 30.7 | | 33.5 | 34.3 | 30.4 | 32.1 | 34.1 | 35.7 | |
| house if you could only view it | Somewhat not open | % | 20.7 | 19.4 | 18.5 | 20.9 | 20.1 | 24.5 | 21.8 | 19.0 | 22.3 | | 19.0 | 21.7 | 21.5 | 22.0 | 16.6 | 26.2 | |
| virtually using online tools? | Not open | % | 32.8 | 39.4 | 31.9 | 37.8 | 29.3 | 38.7 | 25.2 | 31.8 | 33.6 | | 31.8 | 29.7 | 38.8 | 31.6 | 36.2 | 29.8 | |
| | Unsure | % | 2.2 | 1.9 | 3.0 | 0.6 | 4.4 | 0.9 | 1.5 | 1.0 | 3.3 | | 1.4 | 2.8 | 2.3 | 2.1 | 2.8 | 1.2 | |

| | | | | | | Region | | | | Wha | at is your ge | ender | | Age | | | | Home | |
|---|---------------------------|-------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 9 - | Total | Unwgt | 1005 | 155 | 135 | 172 | 230 | 106 | 207 | 485 | 516 | 4 | 353 | 391 | 261 | 628 | 291 | 84 | 2 |
| Would it be | | N | | | | | | | | | | | | | | | | | |
| important, somewhat | Important | % | 40.1 | 43.9 | 39.3 | 45.3 | 36.1 | 42.5 | 36.7 | 36.7 | 43.4 | | 41.9 | 36.8 | 42.5 | 38.7 | 44.0 | 38.1 | |
| important, somewhat not | Somewhat important | % | 35.6 | 33.5 | 35.6 | 29.7 | 41.7 | 32.1 | 37.2 | 39.0 | 32.4 | | 34.6 | 36.8 | 35.2 | 36.1 | 34.4 | 35.7 | |
| important or not important to use a Realtor to help | Somewhat not important | % | 10.2 | 8.4 | 11.1 | 11.0 | 9.1 | 11.3 | 11.1 | 10.1 | 10.5 | | 11.6 | 8.7 | 10.7 | 9.9 | 9.6 | 15.5 | |
| you purchase a home that you | Not important | % | 8.5 | 5.8 | 10.4 | 10.5 | 7.4 | 10.4 | 7.7 | 10.5 | 6.4 | | 7.1 | 10.0 | 8.0 | 10.0 | 6.5 | 3.6 | |
| could only visit virtually? | Unsure | % | 5.6 | 8.4 | 3.7 | 3.5 | 5.7 | 3.8 | 7.2 | 3.7 | 7.4 | | 4.8 | 7.7 | 3.4 | 5.3 | 5.5 | 7.1 | |



| | | | | | | Region | | | | Wha | at is your ge | nder | | Age | | | | Home | |
|--|----------------------------|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 10 - Has being in isolation | Total | Unwgt N | 1003 | 154 | 135 | 171 | 230 | 106 | 207 | 483 | 516 | 4 | 353 | 391 | 259 | 627 | 290 | 84 | 2 |
| at home changed or not changed your view of what | Changed what I want | % | 30.8 | 26.0 | 32.6 | 31.6 | 27.8 | 36.8 | 32.9 | 29.8 | 31.4 | | 32.9 | 32.7 | 25.1 | 31.6 | 32.4 | 20.2 | |
| you want in your next home? | Not changed what I want | % | 69.2 | 74.0 | 67.4 | 68.4 | 72.2 | 63.2 | 67.1 | 70.2 | 68.6 | | 67.1 | 67.3 | 74.9 | 68.4 | 67.6 | 79.8 | |

| | | | | | | Region | | | | Wh | at is your geno | der |
|------------------------------------|--|---------|---------------------|-----------------------------------|--------------------|-----------------------------|---------|-------------------------|-----------------|------|-----------------|-------|
| | | | Ontario 2020- 05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other |
| Question 11 – [IF | Total | Unwgt N | 289 | 34 | 41 | 53 | 60 | 38 | 63 | 137 | 149 | 3 |
| VIEWS HAVE | I want more/better outdoor space | % | 19.0 | 26.5 | 26.8 | 22.6 | 15.0 | 10.5 | 15.9 | 15.3 | 22.8 | |
| CHANGED] How have your views of | Smaller home | % | 5.9 | 5.9 | 9.8 | 5.7 | 8.3 | 2.6 | 3.2 | 6.6 | 5.4 | |
| your next home changed? [OPEN] | Bigger home/more space/more amenities | % | 30.1 | 20.6 | 24.4 | 37.7 | 26.7 | 47.4 | 25.4 | 28.5 | 30.2 | |
| | I know what I actually need now/priorities have changed | % | 4.8 | 0.0 | 4.9 | 7.5 | 6.7 | 7.9 | 1.6 | 6.6 | 3.4 | |
| | Windows/natural light | % | 0.7 | 2.9 | 0.0 | 1.9 | 0.0 | 0.0 | 0.0 | 0.7 | 0.7 | |
| | It needs a home office | % | 5.9 | 2.9 | 4.9 | 9.4 | 8.3 | 2.6 | 4.8 | 5.8 | 6.0 | |
| | Practical/convenient/accessible layout | % | 3.8 | 2.9 | 4.9 | 1.9 | 5.0 | 2.6 | 4.8 | 2.2 | 5.4 | |
| | Pricing/too expensive/lower income now | % | 3.8 | 0.0 | 4.9 | 1.9 | 0.0 | 2.6 | 11.1 | 5.1 | 2.7 | |
| | More personal/comfortable | % | 3.5 | 8.8 | 2.4 | 0.0 | 1.7 | 7.9 | 3.2 | 2.9 | 4.0 | |
| | Different location/away from the City | % | 6.9 | 8.8 | 7.3 | 5.7 | 8.3 | 2.6 | 7.9 | 8.0 | 6.0 | |
| | Accessible to needed amenities/transit/stores/schools | % | 3.1 | 2.9 | 2.4 | 0.0 | 5.0 | 2.6 | 4.8 | 5.1 | 1.3 | |
| | Do not want to live in a condo/apartment anymore | % | 1.7 | 0.0 | 2.4 | 1.9 | 1.7 | 0.0 | 3.2 | 0.7 | 2.7 | |
| | Other | % | 9.3 | 14.7 | 4.9 | 3.8 | 8.3 | 10.5 | 14.3 | 11.7 | 7.4 | |
| | Unsure | % | 1.4 | 2.9 | 0.0 | 0.0 | 5.0 | 0.0 | 0.0 | 0.7 | 2.0 | |



| | | | | | | Region | | | | Wha | at is your ge | nder | | Age | | Home |
|-------------------------------------|-----------------|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Rent |
| Question 12 – [RENTERS ONLY] | Total | Unwgt N | 291 | 39 | 37 | 51 | 57 | 31 | 76 | 120 | 169 | 2 | 147 | 114 | 30 | 291 |
| Are you more interested, as | | Mean | 7.81 | 7.69 | 7.95 | 7.75 | 10.98 | 2.03 | 7.84 | 8.83 | 7.17 | | 8.06 | 7.12 | 9.23 | 7.81 |
| interested or less interested in | | Median | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 | 2.00 | | 2.00 | 2.00 | 2.00 | 2.00 |
| buying a home because of the | More interested | % | 24.7 | 23.1 | 24.3 | 23.5 | 31.6 | 22.6 | 22.4 | 20.8 | 27.8 | | 23.1 | 22.8 | 40.0 | 24.7 |
| pandemic? | As interested | % | 54.0 | 53.8 | 56.8 | 58.8 | 47.4 | 51.6 | 55.3 | 54.2 | 53.3 | | 51.7 | 61.4 | 36.7 | 54.0 |
| | Less interested | % | 13.4 | 15.4 | 10.8 | 9.8 | 8.8 | 25.8 | 14.5 | 15.8 | 11.8 | | 17.0 | 8.8 | 13.3 | 13.4 |
| | Unsure | % | 7.9 | 7.7 | 8.1 | 7.8 | 12.3 | 0.0 | 7.9 | 9.2 | 7.1 | | 8.2 | 7.0 | 10.0 | 7.9 |

| | | | | | | Region | | | | Wha | at is your ge | ender | | Age | | | | Home | |
|--|-------------------------|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 13 – [HOMEOWNERS | Total | Unwgt N | 627 | 111 | 91 | 97 | 140 | 66 | 122 | 327 | 299 | 1 | 129 | 268 | 230 | 627 | 0 | 0 | 0 |
| ONLY] Are you more likely, | More likely | % | 7.5 | 10.8 | 4.4 | 8.2 | 8.6 | 9.1 | 4.1 | 8.6 | 6.4 | | 11.6 | 7.1 | 5.7 | 7.5 | | | |
| somewhat more likely, as likely, | Somewhat more likely | % | 22.6 | 17.1 | 18.7 | 23.7 | 26.4 | 21.2 | 26.2 | 24.5 | 20.7 | | 27.1 | 25.7 | 16.5 | 22.6 | | | |
| somewhat less likely or less likely to buy a second | Somewhat less likely | % | 19.5 | 15.3 | 24.2 | 15.5 | 18.6 | 24.2 | 21.3 | 19.6 | 19.4 | | 20.2 | 21.6 | 16.5 | 19.5 | | | |
| property (ex. A cottage or | Less likely | % | 32.7 | 41.4 | 35.2 | 33.0 | 29.3 | 30.3 | 27.9 | 30.9 | 34.4 | | 22.5 | 28.7 | 43.0 | 32.7 | | | |
| vacation home) now compared to before the pandemic? | Unsure | % | 17.7 | 15.3 | 17.6 | 19.6 | 17.1 | 15.2 | 20.5 | 16.5 | 19.1 | | 18.6 | 16.8 | 18.3 | 17.7 | | | |



| | | | | | | Region | | | | Wha | it is your ge | nder | | Age | | | | Home | |
|--|---|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 14 – [HOMEOWNERS | Total | Unwgt N | 171 | 28 | 19 | 31 | 41 | 19 | 33 | 97 | 74 | 0 | 42 | 81 | 48 | 171 | 0 | 0 | 0 |
| ONLY] [IF MORE LIKELY/SOMEWHAT MORE LIKELY] Why do you have that opinion? [OPEN] | Place to travel to/vacation despite restrictions (i.e. Cottage) | % | 37.4 | | | 48.4 | 29.3 | | 30.3 | 35.1 | 40.5 | | 38.1 | 33.3 | 43.8 | 37.4 | | | |
| | Good investment | % | 18.1 | | | 9.7 | 29.3 | | 18.2 | 20.6 | 14.9 | | 14.3 | 19.8 | 18.8 | 18.1 | | | |
| | Prices are good right now | % | 5.8 | | | 3.2 | 7.3 | | 3.0 | 5.2 | 6.8 | | 9.5 | 3.7 | 6.3 | 5.8 | | | |
| | Generate income/rent it out | % | 4.1 | | | 0.0 | 2.4 | | 6.1 | 3.1 | 5.4 | | 7.1 | 3.7 | 2.1 | 4.1 | | | |
| | A place to retire to | % | 2.3 | | | 0.0 | 0.0 | | 3.0 | 3.1 | 1.4 | | 0.0 | 1.2 | 6.3 | 2.3 | | | |
| | l want one/It would be nice to have one | % | 17.5 | | | 16.1 | 22.0 | | 21.2 | 17.5 | 17.6 | | 21.4 | 19.8 | 10.4 | 17.5 | | | |
| | Other | % | 12.9 | | | 19.4 | 7.3 | | 15.2 | 13.4 | 12.2 | | 7.1 | 16.0 | 12.5 | 12.9 | | | |
| | Unsure | % | 1.8 | | | 3.2 | 2.4 | | 3.0 | 2.1 | 1.4 | | 2.4 | 2.5 | 0.0 | 1.8 | | | |



| | | | | | | Region | | | | Wha | at is your ge | ender | | Age | | | | Home | |
|------------------------------------|----------------------|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 15 - Living in a rural | Total | Unwgt N | 1002 | 155 | 134 | 172 | 228 | 106 | 207 | 484 | 514 | 4 | 353 | 390 | 259 | 625 | 291 | 84 | 2 |
| area is more appealing to me | Agree | % | 26.7 | 52.3 | 29.9 | 30.2 | 15.4 | 34.9 | 11.1 | 26.0 | 27.4 | | 21.2 | 27.4 | 33.2 | 30.2 | 22.0 | 17.9 | |
| now than before the pandemic | Somewhat agree | % | 33.6 | 32.3 | 29.1 | 33.1 | 37.7 | 30.2 | 35.3 | 34.9 | 32.1 | | 35.4 | 33.1 | 32.0 | 32.8 | 36.8 | 29.8 | |
| | Somewhat disagree | % | 15.4 | 4.5 | 13.4 | 12.2 | 20.6 | 15.1 | 21.7 | 16.7 | 14.2 | | 17.6 | 14.6 | 13.5 | 15.0 | 14.4 | 20.2 | |
| | Disagree | % | 19.0 | 9.0 | 19.4 | 19.8 | 21.5 | 15.1 | 24.6 | 18.8 | 19.3 | | 19.3 | 19.0 | 18.5 | 18.4 | 18.6 | 23.8 | |
| | Unsure | % | 5.3 | 1.9 | 8.2 | 4.7 | 4.8 | 4.7 | 7.2 | 3.5 | 7.0 | | 6.5 | 5.9 | 2.7 | 3.5 | 8.2 | 8.3 | |

Do you agree, somewhat agree, somewhat disagree or disagree with each of the following? [RANDOMIZE]

Do you agree, somewhat agree, somewhat disagree or disagree with each of the following? [RANDOMIZE]

| | | | | | | Region | | | | Wha | at is your ge | ender | | Age | | | | Home | |
|---------------------------------------|----------------------|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 16 - Living in a | Total | Unwgt N | 1002 | 155 | 134 | 172 | 229 | 105 | 207 | 484 | 514 | 4 | 353 | 390 | 259 | 625 | 291 | 84 | 2 |
| downtown setting is more appealing | Agree | % | 5.4 | 3.2 | 5.2 | 5.2 | 4.8 | 8.6 | 6.3 | 4.5 | 6.2 | | 5.7 | 5.9 | 4.2 | 4.6 | 7.6 | 3.6 | |
| to me now than before the | Somewhat agree | % | 14.4 | 8.4 | 14.2 | 12.2 | 12.7 | 7.6 | 26.1 | 14.9 | 14.0 | | 15.6 | 15.4 | 11.2 | 13.3 | 17.9 | 9.5 | |
| pandemic | Somewhat disagree | % | 20.0 | 12.3 | 15.7 | 21.5 | 21.8 | 20.0 | 25.1 | 22.9 | 17.1 | | 22.4 | 19.7 | 17.0 | 21.3 | 16.5 | 22.6 | |
| | Disagree | % | 55.1 | 69.7 | 57.5 | 58.7 | 54.6 | 62.9 | 36.2 | 54.3 | 55.6 | | 51.3 | 53.6 | 62.5 | 56.8 | 50.5 | 58.3 | |
| | Unsure | % | 5.2 | 6.5 | 7.5 | 2.3 | 6.1 | 1.0 | 6.3 | 3.3 | 7.0 | | 5.1 | 5.4 | 5.0 | 4.0 | 7.6 | 6.0 | |



Region What is your gender Age Home Central 18 or Golden Live with The Ontario Northern Eastern Horseshoe Southwestern City of to 35 to 55 parents/ Refuse/No 2020-05 Ontario Ontario West GTA Ontario Toronto Male Female Other 34 54 plus Own Rent relative answer Question 17 -Total Unwgt 1004 155 135 172 230 105 207 484 516 4 353 390 261 627 291 84 2 Living in the Ν suburbs is more Agree % 24.4 19.4 23.0 26.7 28.3 21.0 24.6 25.8 22.9 23.5 24.6 25.3 24.6 25.4 20.2 appealing to me now than before Somewhat agree % 36.9 29.7 29.6 35.5 46.5 35.2 38.2 36.0 39.4 37.2 35.4 35.7 37.8 33.0 37.6 the pandemic 17.8 17.9 Somewhat % 14.6 16.8 16.9 8.3 17.1 15.0 15.9 13.6 14.7 14.4 14.9 15.3 12.4 disagree Disagree % 18.2 27.1 21.5 17.4 11.3 21.0 16.4 16.3 20.0 15.0 18.2 22.6 18.3 18.9 15.5 % 10.7 Unsure 5.9 7.1 8.1 3.5 5.7 5.7 5.8 4.1 7.6 7.4 5.6 4.2 4.1 7.9

Do you agree, somewhat agree, somewhat disagree or disagree with each of the following? [RANDOMIZE]



There are a number of safety precautions that Realtors[®] could take to make open houses and home viewings safer such as using personal protective equipment (PPE), limiting the number of visitors to a house, and frequently cleaning the property. When it comes to choosing a Realtor[®], please rank the top three most important things a Realtor[®] could do, where 1 is the most important, 2 is the second most important, and 3 is the third most important? [RANDOMIZE]

| | | | | | | Region | | | | Wha | at is your ge | ender | | Age | | | | Home | |
|-------------------------|--|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 18 - Rank 1 | Total | Unwgt N | 1005 | 155 | 135 | 172 | 230 | 106 | 207 | 485 | 516 | 4 | 353 | 391 | 261 | 628 | 291 | 84 | 2 |
| | Wearing/providing personal protective equipment (PPE), such as masks and gloves | % | 16.6 | 17.4 | 14.1 | 18.0 | 15.2 | 17.0 | 17.9 | 17.3 | 16.1 | | 16.1 | 16.1 | 18.0 | 17.0 | 14.4 | 21.4 | |
| | Offers virtual tools, such as video tours and photographs | % | 13.0 | 14.8 | 18.5 | 12.8 | 10.9 | 11.3 | 11.6 | 14.8 | 11.4 | | 12.7 | 12.5 | 14.2 | 13.5 | 13.1 | 9.5 | |
| | Limiting the number of visitors per showing | % | 16.9 | 16.1 | 10.4 | 18.0 | 23.0 | 17.0 | 14.0 | 16.3 | 17.4 | | 18.1 | 15.9 | 16.9 | 15.6 | 18.2 | 22.6 | |
| | Frequently cleaning and disinfecting the property | % | 18.8 | 18.1 | 21.5 | 18.0 | 19.6 | 19.8 | 16.9 | 14.8 | 22.5 | | 18.1 | 20.5 | 17.2 | 17.0 | 21.6 | 21.4 | |
| | Using digital documents (digital brochures, listing sheets, etc.) | % | 8.0 | 5.2 | 6.7 | 8.1 | 8.7 | 5.7 | 11.1 | 8.2 | 7.8 | | 9.3 | 7.9 | 6.1 | 8.1 | 8.6 | 4.8 | |
| | Spacing out showings | % | 13.6 | 12.3 | 17.8 | 13.4 | 10.9 | 19.8 | 12.1 | 14.8 | 12.6 | | 12.5 | 13.8 | 14.9 | 14.5 | 11.7 | 13.1 | |
| | I would not be comfortable seeing a home in-person at this time | % | 7.3 | 7.7 | 4.4 | 5.8 | 6.5 | 6.6 | 11.1 | 7.6 | 7.0 | | 6.8 | 7.7 | 7.3 | 8.3 | 6.5 | 2.4 | |
| | l am not concerned/don't feel strongly about any of these | % | 5.8 | 8.4 | 6.7 | 5.8 | 5.2 | 2.8 | 5.3 | 6.0 | 5.2 | | 6.2 | 5.6 | 5.4 | 5.9 | 5.8 | 4.8 | |



There are a number of safety precautions that Realtors[®] could take to make open houses and home viewings safer such as using personal protective equipment (PPE), limiting the number of visitors to a house, and frequently cleaning the property. When it comes to choosing a Realtor[®], please rank the top three most important things a Realtor[®] could do, where 1 is the most important, 2 is the second most important, and 3 is the third most important? [RANDOMIZE]

| | | | | | | Region | | | | Wha | at is your ge | ender | | Age | | | | Home | |
|------------------------|--|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 18- Rank 2 | Total | Unwgt N | 975 | 151 | 129 | 166 | 225 | 103 | 201 | 473 | 499 | 3 | 340 | 382 | 253 | 610 | 281 | 82 | 2 |
| | Wearing/providing personal protective equipment (PPE), such as masks and gloves | % | 20.4 | 18.5 | 19.4 | 16.9 | 24.9 | 20.4 | 20.4 | 20.3 | 20.6 | | 21.8 | 19.4 | 20.2 | 19.8 | 22.1 | 18.3 | |
| | Offers virtual tools, such as video tours and photographs | % | 9.4 | 14.6 | 6.2 | 9.0 | 8.0 | 7.8 | 10.4 | 10.8 | 8.2 | | 9.1 | 9.2 | 10.3 | 11.3 | 6.8 | 4.9 | |
| | Limiting the number of visitors per showing | % | 17.5 | 15.9 | 21.7 | 18.1 | 14.7 | 17.5 | 18.9 | 18.8 | 16.4 | | 16.8 | 15.4 | 21.7 | 17.4 | 16.4 | 23.2 | |
| | Frequently cleaning and disinfecting the property | % | 22.2 | 25.2 | 16.3 | 22.3 | 24.4 | 25.2 | 19.4 | 22.6 | 21.6 | | 22.6 | 20.4 | 24.1 | 21.0 | 22.4 | 29.3 | |
| | Using digital documents (digital brochures, listing sheets, etc.) | % | 8.5 | 7.9 | 7.8 | 7.8 | 8.0 | 5.8 | 11.9 | 8.7 | 8.2 | | 8.8 | 9.2 | 7.1 | 7.9 | 11.0 | 4.9 | |
| | Spacing out showings | % | 16.1 | 13.9 | 20.9 | 21.1 | 13.3 | 20.4 | 11.4 | 13.3 | 18.6 | | 14.7 | 19.6 | 12.6 | 15.9 | 16.7 | 15.9 | |
| | I would not be comfortable seeing a home in-person at this time | % | 3.3 | 1.3 | 3.9 | 3.0 | 4.4 | 1.0 | 4.5 | 3.0 | 3.6 | | 2.6 | 5.0 | 1.6 | 3.9 | 2.1 | 2.4 | |
| | l am not concerned/don't feel strongly about any of these | % | 2.6 | 2.6 | 3.9 | 1.8 | 2.2 | 1.9 | 3.0 | 2.5 | 2.6 | | 3.5 | 1.8 | 2.4 | 2.8 | 2.5 | 1.2 | |



There are a number of safety precautions that Realtors[®] could take to make open houses and home viewings safer such as using personal protective equipment (PPE), limiting the number of visitors to a house, and frequently cleaning the property. When it comes to choosing a Realtor[®], please rank the top three most important things a Realtor[®] could do, where 1 is the most important, 2 is the second most important, and 3 is the third most important? [RANDOMIZE]

| | | | | | | Region | | | | Wh | at is your ge | ender | | Age | | | | Home | |
|-------------------------|--|------------|---------|----------|---------|-----------|------|--------------|---------|------|---------------|-------|------|------|------|------|------|-----------|-----------|
| | | | | Central | | | | | | | | | | | | | | | |
| | | | | or | | Golden | | | | | | | 18 | 35 | | | | Live with | |
| | | | Ontario | Northern | Eastern | Horseshoe | The | Southwestern | City of | | | | to | to | 55 | _ | _ | parents/ | Refuse/No |
| | | | 2020-05 | Ontario | Ontario | West | GTA | Ontario | Toronto | Male | Female | Other | 34 | 54 | plus | Own | Rent | relative | answer |
| Question 18 - Rank 3 | Total | Unwgt N | 954 | 146 | 124 | 165 | 222 | 100 | 197 | 463 | 488 | 3 | 335 | 370 | 249 | 594 | 277 | 81 | 2 |
| | Wearing/providing personal protective equipment (PPE), such as masks and gloves | % | 18.9 | 19.9 | 14.5 | 22.4 | 20.3 | 19.0 | 16.2 | 18.6 | 19.1 | | 17.3 | 19.2 | 20.5 | 18.2 | 18.8 | 23.5 | |
| | Offers virtual tools, such as video tours and photographs | % | 12.3 | 9.6 | 15.3 | 10.3 | 13.1 | 9.0 | 14.7 | 12.7 | 11.7 | | 11.6 | 10.5 | 15.7 | 14.5 | 6.9 | 13.6 | |
| | Limiting the number of visitors per showing | % | 20.1 | 19.2 | 21.8 | 19.4 | 19.8 | 28.0 | 16.8 | 18.6 | 21.5 | | 23.3 | 20.0 | 16.1 | 19.9 | 19.9 | 23.5 | |
| | Frequently cleaning and disinfecting the property | % | 20.0 | 21.2 | 16.1 | 26.1 | 15.3 | 15.0 | 24.4 | 19.0 | 21.1 | | 20.6 | 20.8 | 18.1 | 18.4 | 24.2 | 18.5 | |
| | Using digital documents (digital brochures, listing sheets, etc.) | % | 6.7 | 5.5 | 6.5 | 7.3 | 7.2 | 6.0 | 7.1 | 6.7 | 6.8 | | 6.9 | 6.5 | 6.8 | 6.7 | 6.9 | 6.2 | |
| | Spacing out showings | % | 13.6 | 16.4 | 15.3 | 12.1 | 12.6 | 18.0 | 10.7 | 13.8 | 13.5 | | 13.7 | 13.2 | 14.1 | 14.1 | 13.7 | 9.9 | |
| | l would not be comfortable seeing a home in-person at this time | % | 5.1 | 4.1 | 5.6 | 2.4 | 8.6 | 2.0 | 5.6 | 6.3 | 4.1 | | 4.2 | 5.7 | 5.6 | 4.5 | 7.2 | 2.5 | |
| | l am not concerned/don't feel strongly about any of these | % | 3.2 | 4.1 | 4.8 | 0.0 | 3.2 | 3.0 | 4.6 | 4.3 | 2.3 | | 2.4 | 4.1 | 3.2 | 3.7 | 2.5 | 2.5 | |



| | | | | | | Region | | | | Wha | at is your ge | ender | | Age | | | | Home | |
|--|--------------------------|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 19 - Once open houses are allowed by the | Total | Unwgt N | 1004 | 155 | 134 | 172 | 230 | 106 | 207 | 485 | 515 | 4 | 353 | 391 | 260 | 627 | 291 | 84 | 2 |
| Government of Ontario, assuming the Realtor® took proper safety | Comfortable | % | 21.8 | 26.5 | 22.4 | 25.6 | 19.6 | 20.8 | 17.9 | 21.9 | 21.9 | | 23.8 | 22.0 | 18.8 | 20.9 | 24.7 | 17.9 | |
| precautions, would you be comfortable, | Somewhat comfortable | % | 44.3 | 41.9 | 44.8 | 44.8 | 43.5 | 46.2 | 45.4 | 47.0 | 41.6 | | 49.6 | 44.8 | 36.5 | 42.1 | 47.4 | 51.2 | |
| somewhat comfortable, somewhat not comfortable or | Somewhat not comfortable | % | 20.2 | 17.4 | 21.6 | 17.4 | 22.6 | 19.8 | 21.3 | 19.4 | 21.2 | | 17.3 | 20.5 | 23.8 | 21.2 | 17.5 | 22.6 | |
| not comfortable attending an in- person open | Not comfortable | % | 10.3 | 11.6 | 9.7 | 9.9 | 11.3 | 10.4 | 8.7 | 9.3 | 11.1 | | 5.7 | 9.0 | 18.5 | 12.6 | 5.8 | 7.1 | |
| house with other buyers for a home that is for sale? | Unsure | % | 3.4 | 2.6 | 1.5 | 2.3 | 3.0 | 2.8 | 6.8 | 2.5 | 4.3 | | 3.7 | 3.8 | 2.3 | 3.2 | 4.5 | 1.2 | |



| | | | | | | Region | | | | Wha | at is your ge | nder | | Age | | | | Home | |
|--|--------------------------|--------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 20 - | Total | Unwgt | 1004 | 155 | 135 | 172 | 230 | 105 | 207 | 485 | 515 | 4 | 353 | 390 | 261 | 628 | 290 | 84 | 2 |
| Assuming the Realtor® took proper safety precautions, | Comfortable | N % | 36.8 | 49.0 | 49.6 | 41.9 | 27.8 | 37.1 | 24.6 | 35.7 | 38.1 | | 39.7 | 32.6 | 39.1 | 37.3 | 35.9 | 36.9 | |
| would you be comfortable, somewhat | Somewhat comfortable | % | 47.1 | 37.4 | 37.8 | 50.6 | 47.8 | 55.2 | 52.7 | 49.7 | 44.7 | | 47.3 | 48.2 | 45.2 | 45.7 | 49.7 | 48.8 | |
| comfortable, somewhat not comfortable or | Somewhat not comfortable | % | 10.9 | 8.4 | 10.4 | 4.7 | 17.0 | 5.7 | 14.0 | 11.1 | 10.3 | | 9.3 | 11.5 | 11.9 | 11.1 | 10.3 | 9.5 | |
| not comfortable attending an in- person private | Not comfortable | % | 2.5 | 1.9 | 0.7 | 1.7 | 4.3 | 1.0 | 3.4 | 2.3 | 2.7 | | 1.7 | 3.3 | 2.3 | 2.9 | 1.4 | 3.6 | |
| showing for a home that is for sale? | Unsure | % | 2.8 | 3.2 | 1.5 | 1.2 | 3.0 | 1.0 | 5.3 | 1.2 | 4.3 | | 2.0 | 4.4 | 1.5 | 3.0 | 2.8 | 1.2 | |



| | | | | | | Region | | | | Wha | at is your ge | nder | | Age | | | | Home | |
|---|--|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 21 - Many Ontarians | Total | Unwgt N | 1005 | 155 | 135 | 172 | 230 | 106 | 207 | 485 | 516 | 4 | 353 | 391 | 261 | 628 | 291 | 84 | 2 |
| have been impacted by the COVID-19 | Lost job or temporarily laid off | % | 16.6 | 16.1 | 14.1 | 19.2 | 14.8 | 18.9 | 17.4 | 15.7 | 17.2 | | 20.7 | 15.6 | 12.6 | 13.2 | 18.6 | 35.7 | |
| pandemic in different ways. How would you BEST describe | Earning less income because working less hours | % | 19.6 | 20.6 | 9.6 | 18.6 | 24.3 | 17.0 | 22.2 | 20.2 | 19.0 | | 24.4 | 19.2 | 13.8 | 16.1 | 25.8 | 23.8 | |
| how your work situation has changed if at all? [SELECT ONE] [RANDOMIZE] | Working from home instead of at an external workplace | % | 31.7 | 20.6 | 32.6 | 27.9 | 38.7 | 30.2 | 35.7 | 30.5 | 33.1 | | 37.7 | 37.9 | 14.6 | 33.9 | 30.2 | 20.2 | |
| | No change at all | % | 32.0 | 42.6 | 43.7 | 34.3 | 22.2 | 34.0 | 24.6 | 33.6 | 30.6 | | 17.3 | 27.4 | 59.0 | 36.8 | 25.4 | 20.2 | |

| | | | | | | Region | | | | Wha | at is your ge | ender | | Age | | | | Home | |
|---------------------------------------|------------------------------|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|---------------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 22 – [HOMEOWNERS | Total | Unwgt N | 626 | 110 | 91 | 97 | 140 | 66 | 122 | 326 | 299 | 1 | 130 | 268 | 228 | 626 | 0 | 0 | 0 |
| ONLY] Did you participate/or are | Yes I am participating | % | 9.6 | 11.8 | 8.8 | 7.2 | 12.1 | 9.1 | 7.4 | 8.9 | 10.4 | | 20.0 | 9.7 | 3.5 | 9.6 | | | |
| you planning to participate in the | Yes I plan to participate | % | 5.3 | 4.5 | 4.4 | 5.2 | 7.9 | 6.1 | 3.3 | 5.5 | 5.0 | | 9.2 | 6.3 | 1.8 | 5.3 | | | |
| mortgage payment deferral | No | % | 76.2 | 75.5 | 84.6 | 84.5 | 65.0 | 74.2 | 77.9 | 77.3 | 74.9 | | 59.2 | 73.5 | 89.0 | 76.2 | | | |
| program? | Unsure | % | 8.9 | 8.2 | 2.2 | 3.1 | 15.0 | 10.6 | 11.5 | 8.3 | 9.7 | | 11.5 | 10.4 | 5.7 | 8.9 | | | |



| | | | | Region | | | | What is your gender Age | | | | Home | | | | | | | |
|--|-------------------------|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|--------------------|------|--------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 23 - Are | Total | Unwgt N | 1002 | 154 | 134 | 172 | 229 | 106 | 207 | 482 | 516 | 4 | 353 | 391 | 258 | 625 | 291 | 84 | 2 |
| you worried, somewhat worried, | Worried | N % | 11.2 | 10.4 | 9.7 | 9.9 | 10.9 | 11.3 | 14.0 | 8.9 | 13.2 | | 17.0 | 9.7 | 5.4 | 7.7 | 16.8 | 17.9 | |
| somewhat not worried or | Somewhat worried | % | 25.1 | 19.5 | 20.9 | 21.5 | 31.0 | 24.5 | 29.0 | 24.7 | 25.6 | | 30.0 | 27.9 | 14.3 | 22.6 | 29.9 | 28.6 | |
| worried about approaching the end of support | Somewhat not worried | % | 10.8 | 8.4 | 9.0 | 16.3 | 10.0 | 14.2 | 8.2 | 11.8 | 9.5 | | 14.7 | 10.2 | 6.2 | 8.6 | 13.4 | 17.9 | |
| programs such as mortgage deferral | Not worried | % | 46.7 | 55.8 | 50.7 | 47.7 | 40.2 | 46.2 | 44.0 | 49.0 | 45.0 | | 32.3 | 45.3 | 68.6 | 55.7 | 32.6 | 29.8 | |
| and CERB? | Unsure | % | 6.2 | 5.8 | 9.7 | 4.7 | 7.9 | 3.8 | 4.8 | 5.6 | 6.8 | | 5.9 | 6.9 | 5.4 | 5.4 | 7.2 | 6.0 | |

| | | | | Region | | | | | What is your gender Age | | | | Home | | | | | | |
|--|---|------------|--------------------|--------------------------------------|--------------------|-----------------------------|------------|-------------------------|-------------------------|------|--------|-------|----------------|-------------|------------|------|------|-----------------------------------|---------------------|
| | | | Ontario 2020-05 | Central or Northern Ontario | Eastern Ontario | Golden Horseshoe West | The GTA | Southwestern Ontario | City of Toronto | Male | Female | Other | 18 to 34 | 35 to 54 | 55 plus | Own | Rent | Live with parents/ relative | Refuse/No answer |
| Question 24 - Which of the | Total | Unwgt N | 1005 | 155 | 135 | 172 | 230 | 106 | 207 | 485 | 516 | 4 | 353 | 391 | 261 | 628 | 291 | 84 | 2 |
| following best describes you? [ROTATE] | I have an income property or properties that I intend to keep | % | 11.8 | 10.3 | 14.1 | 7.6 | 15.7 | 6.6 | 13.5 | 13.0 | 10.9 | | 12.5 | 11.3 | 11.9 | 14.6 | 6.2 | 10.7 | |
| | I have an income property or properties but I am thinking of selling some or all of them | % | 7.1 | 7.7 | 7.4 | 5.2 | 7.8 | 6.6 | 7.2 | 8.0 | 6.2 | | 7.9 | 7.2 | 5.7 | 8.9 | 3.4 | 6.0 | |
| | I do not have an income property | % | 81.1 | 81.9 | 78.5 | 87.2 | 76.5 | 86.8 | 79.2 | 79.0 | 82.9 | | 79.6 | 81.6 | 82.4 | 76.4 | 90.4 | 83.3 | |



| | | - | Do you intend to buy or sell a home in the next two years? | | | | | | | |
|---|-------|---------|--|---------------|----------------|-----------------------------|----|--|--|--|
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | Intend to both buy and sell | No | | | |
| Question 2 - Are you currently actively looking to buy a home? | Total | Unwgt N | 1005 | 473 | 107 | 407 | 18 | | | |
| looking to buy a nome: | Yes | % | 51.7 | 62.2 | 11.2 | 48.2 | | | | |
| | No | % | 48.3 | 37.8 | 88.8 | 51.8 | | | | |

| | | | | Do you intend to buy | or sell a home in the next to | wo years? | |
|---|-----------|---------|-----------------|----------------------|-------------------------------|-----------------------------|----|
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | Intend to both buy and sell | No |
| Question 4 - Would you say that buying a | Total | Unwgt N | 1002 | 472 | 107 | 405 | 18 |
| home today is a very good, good, average, poor or very poor investment? | Very good | % | 22.3 | 19.1 | 22.4 | 26.2 | |
| | Good | % | 37.4 | 37.5 | 40.2 | 36.8 | |
| | Average | % | 28.4 | 30.9 | 25.2 | 26.9 | |
| | Poor | % | 5.8 | 6.1 | 8.4 | 4.4 | |
| | Very poor | % | 1.8 | 1.5 | 1.9 | 2.0 | |
| | Unsure | % | 4.3 | 4.9 | 1.9 | 3.7 | |



| | | | | Do you intend to buy | or sell a home in the next | two years? | |
|--|-------------------|---------|-----------------|----------------------|----------------------------|-----------------------------|----|
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | Intend to both buy and sell | No |
| Question 5 - After the pandemic is over, do you think that homes prices will increase a | Total | Unwgt N | 1003 | 472 | 106 | 407 | 18 |
| lot, increase somewhat, stay the same, decrease somewhat or decrease a lot? | Increase a lot | % | 9.8 | 10.4 | 6.6 | 9.6 | |
| | Increase somewhat | % | 41.6 | 39.6 | 47.2 | 42.5 | |
| | Stay the same | % | 16.6 | 15.9 | 17.0 | 17.7 | |
| | Decrease somewhat | % | 23.9 | 25.0 | 22.6 | 23.1 | |
| | Decrease a lot | % | 2.7 | 3.0 | 3.8 | 2.0 | |
| | Unsure | % | 5.5 | 6.1 | 2.8 | 5.2 | |



| | | | | Do you intend to buy | or sell a home in the next two | o vears? | |
|--------------------------------------|--------|---------|-----------------|----------------------|--------------------------------|-----------------------|----|
| | | | | | | ntend to both buy and | |
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | sell | No |
| Question 6 - To list a home for sale | Total | Unwgt N | 1005 | 473 | 107 | 407 | 18 |
| | | Mean | 9.47 | 9.89 | 11.29 | 8.50 | |
| | | Median | 6.00 | 8.00 | 11.00 | 6.00 | |
| | 1 | % | 6.1 | 5.3 | 8.4 | 6.6 | |
| | 2 | % | 3.7 | 3.4 | 5.6 | 3.2 | |
| | 3 | % | 4.7 | 3.8 | 5.6 | 5.4 | |
| | 4 | % | 2.1 | 2.3 | 0.0 | 2.5 | |
| | 5 | % | 1.3 | 0.8 | 0.0 | 2.0 | |
| | 6 | % | 7.5 | 4.7 | 8.4 | 10.3 | |
| | 7 | % | 0.7 | 0.6 | 1.9 | 0.5 | |
| | 8 | % | 1.8 | 1.9 | 0.9 | 2.0 | |
| | 9 | % | 1.1 | 1.1 | 0.0 | 1.5 | |
| | 10 | % | 1.2 | 0.8 | 1.9 | 1.5 | |
| | 11 | % | 0.2 | 0.2 | 0.0 | 0.2 | |
| | 12 | % | 10.7 | 9.7 | 14.0 | 11.1 | |
| | 13 | % | 0.1 | 0.2 | 0.0 | 0.0 | |
| | 14 | % | 0.3 | 0.4 | 0.0 | 0.2 | |
| | 15 | % | 0.6 | 0.2 | 0.9 | 1.0 | |
| | 16 | % | 0.3 | 0.0 | 0.9 | 0.5 | |
| | 18 | % | 1.9 | 1.5 | 4.7 | 1.7 | |
| | 20 | % | 0.6 | 0.4 | 0.9 | 0.7 | |
| | 23 | % | 0.1 | 0.2 | 0.0 | 0.0 | |
| | 24 | % | 4.1 | 3.8 | 9.3 | 2.7 | |
| | 30 | % | 0.3 | 0.4 | 0.0 | 0.2 | |
| | 36 | % | 0.7 | 0.8 | 0.0 | 0.7 | |
| | 40 | % | 0.1 | 0.2 | 0.0 | 0.0 | |
| | 46 | % | 0.1 | 0.0 | 0.9 | 0.0 | |
| | 48 | % | 0.2 | 0.2 | 0.9 | 0.0 | |
| | Unsure | % | 49.7 | 56.9 | 34.6 | 45.5 | |

In how many months do you think it will be a good time to do the following: [ROTATE]



| | | | | Do you intend to buy | or sell a home in the next two | years? | |
|----------------------------|--------|---------|-----------------|----------------------|--------------------------------|----------------------|----|
| | | | | , ,, | | tend to both buy and | |
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | sell | No |
| Question 7 - To buy a home | Total | Unwgt N | 1005 | 473 | 107 | 407 | 18 |
| | | Mean | 8.95 | 9.30 | 9.57 | 8.42 | |
| | | Median | 6.00 | 6.00 | 7.00 | 6.00 | |
| | 1 | % | 5.3 | 5.3 | 3.7 | 5.9 | |
| | 2 | % | 4.2 | 3.8 | 5.6 | 3.7 | |
| | 3 | % | 5.9 | 5.1 | 6.5 | 6.6 | |
| | 4 | % | 2.7 | 3.6 | 0.9 | 2.2 | |
| | 5 | % | 2.0 | 2.7 | 0.0 | 1.7 | |
| | 6 | % | 10.0 | 9.5 | 9.3 | 10.6 | |
| | 7 | % | 0.9 | 0.8 | 1.9 | 0.7 | |
| | 8 | % | 3.6 | 4.0 | 3.7 | 2.9 | |
| | 9 | % | 1.4 | 0.8 | 0.9 | 2.2 | |
| | 10 | % | 1.5 | 1.5 | 0.9 | 1.7 | |
| | 11 | % | 0.3 | 0.4 | 0.0 | 0.2 | |
| | 12 | % | 11.3 | 11.6 | 8.4 | 11.5 | |
| | 15 | % | 0.4 | 0.4 | 0.9 | 0.2 | |
| | 16 | % | 0.6 | 0.6 | 0.0 | 0.7 | |
| | 18 | % | 2.5 | 2.1 | 4.7 | 2.5 | |
| | 20 | % | 0.5 | 0.2 | 0.9 | 0.7 | |
| | 23 | % | 0.2 | 0.4 | 0.0 | 0.0 | |
| | 24 | % | 3.9 | 4.2 | 4.7 | 3.2 | |
| | 30 | % | 0.3 | 0.4 | 0.0 | 0.2 | |
| | 34 | % | 0.1 | 0.2 | 0.0 | 0.0 | |
| | 36 | % | 0.6 | 0.8 | 0.9 | 0.2 | |
| | 48 | % | 0.1 | 0.2 | 0.0 | 0.0 | |
| | Unsure | % | 41.9 | 41.0 | 45.8 | 42.0 | |

In how many months do you think it will be a good time to do the following: [ROTATE]



| | | | | Do you intend to buy | or sell a home in the next t | wo years? | |
|---|-------------------|---------|-----------------|----------------------|------------------------------|-----------------------------|----|
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | Intend to both buy and sell | No |
| Question 8 - Would you be open, somewhat | Total | Unwgt N | 1003 | 471 | 107 | 407 | 18 |
| open, somewhat not open or not open to buying a house if you could only view it virtually using online tools? | Open | % | 11.3 | 11.9 | 9.3 | 11.3 | |
| | Somewhat open | % | 33.0 | 34.4 | 30.8 | 31.7 | |
| | Somewhat not open | % | 20.7 | 18.5 | 18.7 | 23.8 | |
| | Not open | % | 32.8 | 32.9 | 36.4 | 31.7 | |
| | Unsure | % | 2.2 | 2.3 | 4.7 | 1.5 | |

| Do you intend to buy or sell a home in the next two years? |
|--|

| | | | Ontario 2020-05 | Intend to buy | Intend to sell | Intend to both buy and sell | No |
|---|------------------------|---------|-----------------|---------------|----------------|-----------------------------|----|
| Question 9 - Would it be important, somewhat important, somewhat not | Total | Unwgt N | 1005 | 473 | 107 | 407 | 18 |
| important or not important to use a Realtor to help you purchase a home that you could | Important | % | 40.1 | 41.2 | 43.0 | 38.3 | |
| only visit virtually? | Somewhat important | % | 35.6 | 36.2 | 35.5 | 35.4 | |
| | Somewhat not important | % | 10.2 | 10.8 | 6.5 | 10.6 | |
| | Not important | % | 8.5 | 6.8 | 8.4 | 10.1 | |
| | Unsure | % | 5.6 | 5.1 | 6.5 | 5.7 | |



| | | | Do you intend to buy or sell a home in the next two years? | | | | | | | |
|---|-------------------------|---------|--|---------------|----------------|-----------------------------|----|--|--|--|
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | Intend to both buy and sell | No | | | |
| Question 10 - Has being in isolation at home changed or not changed your view of what you want in your next home? | Total | Unwgt N | 1003 | 472 | 107 | 406 | 18 | | | |
| | Changed what I want | % | 30.8 | 30.5 | 26.2 | 32.5 | | | | |
| | Not changed what I want | % | 69.2 | 69.5 | 73.8 | 67.5 | | | | |

| | | | | Do you intend to buy | y or sell a home in the next | two years? | |
|---------------------------------------|--|---------|-----------------|----------------------|------------------------------|------------------------|----|
| | | | | , , , | | Intend to both buy and | |
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | sell | No |
| Question 11 – [IF VIEWS HAVE CHANGED] | Total | Unwgt N | 289 | 134 | 26 | 124 | 5 |
| How have your views of your next home | I want more/better outdoor space | % | 19.0 | 19.4 | | 20.2 | |
| changed? [OPEN] | Smaller home | % | 5.9 | 3.0 | | 7.3 | |
| | Bigger home/more space/more amenities | % | 30.1 | 30.6 | | 29.8 | |
| | I know what I actually need now/priorities have changed | % | 4.8 | 5.2 | | 5.6 | |
| | Windows/natural light | % | 0.7 | 0.7 | | 0.8 | |
| | It needs a home office | % | 5.9 | 4.5 | | 7.3 | |
| | Practical/convenient/accessible layout | % | 3.8 | 3.0 | | 3.2 | |
| | Pricing/too expensive/lower income now | % | 3.8 | 6.0 | | 1.6 | |
| | More personal/comfortable | % | 3.5 | 6.0 | | 0.8 | |
| | Different location/away from the City | % | 6.9 | 4.5 | | 9.7 | |
| | Accessible to needed amenities/transit/stores/schools | % | 3.1 | 4.5 | | 0.8 | |
| | Do not want to live in a condo/apartment anymore | % | 1.7 | 1.5 | | 2.4 | |
| | Other | % | 9.3 | 10.4 | | 8.9 | |
| | Unsure | % | 1.4 | 0.7 | | 1.6 | |



| | | - | | Do you intend to buy | y or sell a home in the next | : two years? | |
|--|-----------------|---------|-----------------|----------------------|------------------------------|-----------------------------|----|
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | Intend to both buy and sell | No |
| Question 12 – [RENTERS ONLY] Are you more | Total | Unwgt N | 291 | 277 | 3 | 2 | 9 |
| interested, as interested or less interested in buying a home because of the pandemic? | | Mean | 7.81 | 7.85 | | 1.00 | |
| | | Median | 2.00 | 2.00 | | 1.00 | |
| | More interested | % | 24.7 | 23.8 | | 100.0 | |
| | As interested | % | 54.0 | 55.2 | | 0.0 | |
| | Less interested | % | 13.4 | 13.0 | | 0.0 | |
| | Unsure | % | 7.9 | 7.9 | | 0.0 | |

| Do you intend to buy or sell a home in the next two years? | |
|--|--|

| | | | Ontario 2020-05 | Intend to buy | Intend to sell | Intend to both buy and sell | No |
|---|----------------------|---------|-----------------|---------------|----------------|-----------------------------|----|
| Question 13 – [HOMEOWNERS ONLY] Are you more likely, somewhat more likely, as | Total | Unwgt N | 627 | 121 | 104 | 397 | 5 |
| likely, somewhat less likely or less likely to buy a second property (ex. A cottage or | More likely | % | 7.5 | 19.8 | 2.9 | 5.0 | |
| vacation home) now compared to before the pandemic? | Somewhat more likely | % | 22.6 | 29.8 | 17.3 | 22.2 | |
| | Somewhat less likely | % | 19.5 | 19.0 | 15.4 | 20.9 | |
| | Less likely | % | 32.7 | 18.2 | 51.9 | 31.7 | |
| | Unsure | % | 17.7 | 13.2 | 12.5 | 20.2 | |



| | | | | Do you intend to bu | iy or sell a home in the nex | t two years? | |
|---|--|---------|-----------------|---------------------|------------------------------|-----------------------------|----|
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | Intend to both buy and sell | No |
| Question 14 – [HOMEOWNERS ONLY] [IF | Total | Unwgt N | 171 | 49 | 20 | 102 | 0 |
| MORE LIKELY/SOMEWHAT MORE LIKELY] Why do you have that opinion? [OPEN] | Place to travel to/vacation despite restrictions (i.e. Cottage) | % | 37.4 | 18.4 | | 44.1 | |
| | Good investment | % | 18.1 | 24.5 | | 17.6 | |
| | Prices are good right now | % | 5.8 | 6.1 | | 4.9 | |
| | Generate income/rent it out | % | 4.1 | 4.1 | | 3.9 | |
| | A place to retire to | % | 2.3 | 2.0 | | 2.0 | |
| | I want one/It would be nice to have one | % | 17.5 | 26.5 | | 14.7 | |
| | Other | % | 12.9 | 12.2 | | 12.7 | |
| | Unsure | % | 1.8 | 6.1 | | 0.0 | |



Do you agree, somewhat agree, somewhat disagree or disagree with each of the following? [RANDOMIZE]

| | | | Do you intend to buy or sell a home in the next two years? | | | | | | | |
|---|-------------------|---------|--|---------------|----------------|-----------------------------|----|--|--|--|
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | Intend to both buy and sell | No | | | |
| Question 15 - Living in a rural area is more appealing to me now than before the | Total | Unwgt N | 1002 | 471 | 107 | 406 | 18 | | | |
| pandemic | Agree | % | 26.7 | 22.1 | 27.1 | 32.0 | | | | |
| | Somewhat agree | % | 33.6 | 35.9 | 27.1 | 33.3 | | | | |
| | Somewhat disagree | % | 15.4 | 16.8 | 17.8 | 13.3 | | | | |
| | Disagree | % | 19.0 | 18.7 | 23.4 | 17.7 | | | | |
| | Unsure | % | 5.3 | 6.6 | 4.7 | 3.7 | | | | |

Do you agree, somewhat agree, somewhat disagree or disagree with each of the following? [RANDOMIZE]

| | | | | Do you intend to buy | or sell a home in the next two | o years? | |
|--|-------------------|---------|-----------------|----------------------|--------------------------------|----------------------------|----|
| | | | Ontario 2020-05 | Intend to buy | l Intend to sell | ntend to both buy and sell | No |
| Question 16 - Living in a downtown setting is more appealing to me now than before the | Total | Unwgt N | 1002 | 472 | 107 | 405 | 18 |
| pandemic | Agree | % | 5.4 | 7.2 | 2.8 | 4.2 | |
| | Somewhat agree | % | 14.4 | 17.6 | 10.3 | 11.4 | |
| | Somewhat disagree | % | 20.0 | 17.8 | 25.2 | 20.7 | |
| | Disagree | % | 55.1 | 50.8 | 56.1 | 60.5 | |
| | Unsure | % | 5.2 | 6.6 | 5.6 | 3.2 | |



Do you agree, somewhat agree, somewhat disagree or disagree with each of the following? [RANDOMIZE]

| | | | | Do you intend to buy or sell a home in the next two years? | | | | | | | |
|---|-------------------|---------|-----------------|--|----------------|-----------------------------|----|--|--|--|--|
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | Intend to both buy and sell | No | | | | |
| Question 17 - Living in the suburbs is more appealing to me now than before the | Total | Unwgt N | 1004 | 473 | 107 | 406 | 18 | | | | |
| pandemic | Agree | % | 24.4 | 24.3 | 21.5 | 25.4 | | | | | |
| | Somewhat agree | % | 36.9 | 38.5 | 29.0 | 37.7 | | | | | |
| | Somewhat disagree | % | 14.6 | 13.1 | 16.8 | 16.0 | | | | | |
| | Disagree | % | 18.2 | 17.1 | 27.1 | 16.5 | | | | | |
| | Unsure | % | 5.9 | 7.0 | 5.6 | 4.4 | | | | | |



There are a number of safety precautions that Realtors[®] could take to make open houses and home viewings safer such as using personal protective equipment (PPE), limiting the number of visitors to a house, and frequently cleaning the property. When it comes to choosing a Realtor[®], please rank the top three most important things a Realtor[®] could do, where 1 is the most important, 2 is the second most important, and 3 is the third most important? [RANDOMIZE]

| | | | | Do you intend to buy or sell a home in the next two years? | | | | | | |
|--|---|---------|-----------------|--|----------------|-----------------------|----|--|--|--|
| | | | | | I | ntend to both buy and | | | | |
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | sell | No | | | |
| Question 18 - Rank 1 | Total | Unwgt N | 1005 | 473 | 107 | 407 | 18 | | | |
| Offers virtual tools, such as video tours an photographs | Wearing/providing personal protective equipment (PPE), such as masks and gloves | % | 16.6 | 16.7 | 20.6 | 15.5 | | | | |
| | Offers virtual tools, such as video tours and photographs | % | 13.0 | 12.5 | 12.1 | 14.0 | | | | |
| | Limiting the number of visitors per showing | % | 16.9 | 18.4 | 15.0 | 15.5 | | | | |
| | Frequently cleaning and disinfecting the property | % | 18.8 | 19.9 | 16.8 | 18.2 | | | | |
| | Using digital documents (digital brochures, listing sheets, etc.) | % | 8.0 | 7.6 | 6.5 | 8.6 | | | | |
| | Spacing out showings | % | 13.6 | 12.5 | 15.9 | 14.0 | | | | |
| | I would not be comfortable seeing a home in- person at this time | % | 7.3 | 6.6 | 7.5 | 8.4 | | | | |
| | I am not concerned/don't feel strongly about any of these | % | 5.8 | 5.9 | 5.6 | 5.9 | | | | |



There are a number of safety precautions that Realtors[®] could take to make open houses and home viewings safer such as using personal protective equipment (PPE), limiting the number of visitors to a house, and frequently cleaning the property. When it comes to choosing a Realtor[®], please rank the top three most important things a Realtor[®] could do, where 1 is the most important, 2 is the second most important, and 3 is the third most important? [RANDOMIZE]

| | | | | Do you intend to buy or sell a home in the next two years? | | | | | | |
|--|---|---------|-----------------|--|----------------|-----------------------|----|--|--|--|
| | | | | | I | ntend to both buy and | | | | |
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | sell | No | | | |
| Question 18 - Rank 2 | Total | Unwgt N | 975 | 457 | 104 | 396 | 18 | | | |
| Wearing/providing personal protective equipment (PPE), such as masks and gloves | Wearing/providing personal protective equipment (PPE), such as masks and gloves | % | 20.4 | 20.1 | 18.3 | 21.0 | | | | |
| | Offers virtual tools, such as video tours and photographs | % | 9.4 | 7.9 | 7.7 | 11.6 | | | | |
| Limiting the nun | Limiting the number of visitors per showing | % | 17.5 | 16.6 | 15.4 | 19.2 | | | | |
| | Frequently cleaning and disinfecting the property | % | 22.2 | 22.1 | 26.0 | 21.5 | | | | |
| | Using digital documents (digital brochures, listing sheets, etc.) | % | 8.5 | 9.0 | 9.6 | 7.6 | | | | |
| | Spacing out showings | % | 16.1 | 17.5 | 20.2 | 13.4 | | | | |
| | I would not be comfortable seeing a home in- person at this time | % | 3.3 | 3.7 | 1.0 | 3.5 | | | | |
| | I am not concerned/don't feel strongly about any of these | % | 2.6 | 3.1 | 1.9 | 2.3 | | | | |



There are a number of safety precautions that Realtors[®] could take to make open houses and home viewings safer such as using personal protective equipment (PPE), limiting the number of visitors to a house, and frequently cleaning the property. When it comes to choosing a Realtor[®], please rank the top three most important things a Realtor[®] could do, where 1 is the most important, 2 is the second most important, and 3 is the third most important? [RANDOMIZE]

| | | | | Do you intend to buy or sell a home in the next two years? | | | | | | |
|----------------------|---|---------|-----------------|--|----------------|-----------------------|----|--|--|--|
| | | | | | I | ntend to both buy and | | | | |
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | sell | No | | | |
| Question 18 - Rank 3 | Total | Unwgt N | 954 | 447 | 103 | 387 | 17 | | | |
| | Wearing/providing personal protective equipment (PPE), such as masks and gloves | % | 18.9 | 18.8 | 18.4 | 19.1 | | | | |
| | Offers virtual tools, such as video tours and photographs | % | 12.3 | 8.9 | 14.6 | 15.8 | | | | |
| Limiting the nun | Limiting the number of visitors per showing | % | 20.1 | 21.7 | 26.2 | 17.3 | | | | |
| | Frequently cleaning and disinfecting the property | % | 20.0 | 22.6 | 15.5 | 17.6 | | | | |
| | Using digital documents (digital brochures, listing sheets, etc.) | % | 6.7 | 6.7 | 7.8 | 6.5 | | | | |
| | Spacing out showings | % | 13.6 | 12.1 | 12.6 | 15.8 | | | | |
| | I would not be comfortable seeing a home in- person at this time | % | 5.1 | 6.5 | 1.9 | 4.1 | | | | |
| | I am not concerned/don't feel strongly about any of these | % | 3.2 | 2.7 | 2.9 | 3.9 | | | | |



| | | | | Do you intend to buy o | or sell a home in the next ty | vo years? | |
|--|--------------------------|---------|-----------------|------------------------|-------------------------------|-----------------------------|----|
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | Intend to both buy and sell | No |
| Question 19 - Once open houses are allowed by the Government of Ontario, assuming the Realtor® took proper safety precautions, would you be comfortable, somewhat comfortable, somewhat not comfortable or not comfortable attending an in-person open house with other buyers for a home that is for sale? | Total | Unwgt N | 1004 | 473 | 106 | 407 | 18 |
| | Comfortable | % | 21.8 | 25.4 | 14.2 | 19.7 | |
| | Somewhat comfortable | % | 44.3 | 47.1 | 36.8 | 42.3 | |
| | Somewhat not comfortable | % | 20.2 | 16.1 | 28.3 | 23.3 | |
| | Not comfortable | % | 10.3 | 7.6 | 17.9 | 11.8 | |
| | Unsure | % | 3.4 | 3.8 | 2.8 | 2.9 | |
| | | | | | | | |



| | | | | Do you intend to buy o | or sell a home in the next two | years? | |
|--|--------------------------|---------|-----------------|------------------------|--------------------------------|-----------------------------|----|
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | Intend to both buy and sell | No |
| Question 20 - Assuming the Realtor® took proper safety precautions, would you be comfortable, computed comfortable | Total | Unwgt N | 1004 | 472 | 107 | 407 | 18 |
| comfortable, somewhat comfortable, somewhat not comfortable or not comfortable attending an in-person private | Comfortable | % | 36.8 | 37.9 | 41.1 | 34.9 | |
| showing for a home that is for sale? | Somewhat comfortable | % | 47.1 | 47.9 | 38.3 | 47.9 | |
| | Somewhat not comfortable | % | 10.9 | 9.3 | 15.9 | 11.3 | |
| | Not comfortable | % | 2.5 | 1.9 | 3.7 | 2.9 | |
| | Unsure | % | 2.8 | 3.0 | 0.9 | 2.9 | |
| | | | | | | | |



| | | | Do you intend to buy or sell a home in the next two years? | | | | | | |
|--|---|---------|--|---------------|----------------|-----------------------------|----|--|--|
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | Intend to both buy and sell | No | | |
| Question 21 - Many Ontarians have been impacted by the COVID-19 pandemic in different ways. How would you BEST describe how your work situation has changed if at all? [SELECT ONE] [RANDOMIZE] | Total | Unwgt N | 1005 | 473 | 107 | 407 | 18 | | |
| | Lost job or temporarily laid off | % | 16.6 | 18.4 | 11.2 | 15.5 | | | |
| | Earning less income because working less hours | % | 19.6 | 24.3 | 10.3 | 16.7 | | | |
| | Working from home instead of at an external workplace | % | 31.7 | 31.3 | 27.1 | 32.9 | | | |
| | No change at all | % | 32.0 | 26.0 | 51.4 | 34.9 | | | |

| | | | Do you intend to buy or sell a home in the next two years? | | | | | |
|--|---------------------------|---------|--|---------------|----------------|--------------------------------|----|--|
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | Intend to both buy and sell | No | |
| Question 22 – [HOMEOWNERS ONLY] | Total | Unwgt N | 626 | 121 | 103 | 397 | 5 | |
| Did you participate/or are you planning to participate in the mortgage payment deferral program? | Yes I am participating | % | 9.6 | 20.7 | 3.9 | 7.1 | | |
| | Yes I plan to participate | % | 5.3 | 8.3 | 4.9 | 4.5 | | |
| | No | % | 76.2 | 59.5 | 86.4 | 79.1 | | |
| | Unsure | % | 8.9 | 11.6 | 4.9 | 9.3 | | |



| | | | Do you intend to buy or sell a home in the next two years? | | | | | |
|--|----------------------|---------|--|---------------|----------------|--------------------------------|----|--|
| | | | Ontario 2020-05 | Intend to buy | Intend to sell | Intend to both buy and sell | No | |
| Question 23 - Are you worried, somewhat worried, somewhat not worried or worried about approaching the end of support programs such as mortgage deferral and CERB? | Total | Unwgt N | 1002 | 473 | 106 | 405 | 18 | |
| | Worried | % | 11.2 | 16.7 | 5.7 | 6.2 | | |
| | Somewhat worried | % | 25.1 | 26.8 | 18.9 | 24.0 | | |
| | Somewhat not worried | % | 10.8 | 12.7 | 9.4 | 8.9 | | |
| | Not worried | % | 46.7 | 37.0 | 63.2 | 55.1 | | |
| | Unsure | % | 6.2 | 6.8 | 2.8 | 5.9 | | |

Do you intend to buy or sell a home in the next two years?

| | | | Ontario 2020-05 | Intend to buy | Intend to sell | Intend to both buy and sell | No |
|--|---|---------|-----------------|---------------|----------------|-----------------------------|----|
| Question 24 - Which of the following best describes you? [ROTATE] | Total | Unwgt N | 1005 | 473 | 107 | 407 | 18 |
| | I have an income property or properties that I intend to keep | % | 11.8 | 11.4 | 15.9 | 11.1 | |
| | I have an income property or properties but I am thinking of selling some or all of them | % | 7.1 | 5.5 | 9.3 | 8.4 | |
| | I do not have an income property | % | 81.1 | 83.1 | 74.8 | 80.6 | |